



كلية دبي للإدارة الحكومية  
DUBAI SCHOOL OF GOVERNMENT



# **Good Governance for Development (GfD) in Arab Countries Initiative**

## **High Level Seminar on Building Effective Action Plans**

### **AGENDA**

*7 March 2006*

*Dubai, United Arab Emirates*

9.00-9.30	<b>OPENING AND INTRODUCTION</b>
	<ul style="list-style-type: none"> <li>○ Opening Remarks by Dubai School of Government and Co-Chairs</li> <li>○ Summary of the Results of the WG Meeting</li> <li>○ Comments by Participants</li> </ul>
9.30-12.15	<b>MORNING SESSION: E-Government Case Studies on Action Plans</b>
9.30-10.15	<p>The aim of this session is to draw on practical experience in designing and implementing action plans. The case studies will allow countries to identify key challenges, and start defining key elements and criteria in setting up an effective action plan.</p> <p>The purpose of these presentations is to draw on an OECD and Arab country experiences and discuss challenges and lessons learned.</p> <p><b>Practical experience of Ireland in designing and implementing an action plan</b> <i>Followed by discussion</i></p>
10.15-10.45	<b>COFFEE BREAK</b>
10.45-11.30	<b>Practical experience of Morocco</b> <i>Followed by Discussion</i>
11.30-12.15	<p><b>Practical experience of Dubai</b></p> <p>Retracing the Dubai Action plan: <i>From Design to Implementation</i></p> <p>Presentation 1: Design Presentation 2: Implementation</p> <p><i>Followed by Discussion</i></p>
12.15-14.00	<b>LUNCH hosted by National Bank of Dubai</b>

14.00-17.00	<b>AFTERNOON SESSION: Building an Action Plan: From Design to Implementation</b>
14.00-15.00	<p>The key objective of this session is to reinforce the participants capacity to develop realistic and country-specific e-government policies and strengthen skills to design and implement them</p> <p><b>Section 1: Key steps for Designing an Action Plan</b></p> <p><i>Presentation followed by Discussion</i> Discussion topics:</p> <p>Leadership and Coalition formation Vision and Objectives Assessment of supply and demand for e-services Prioritization frameworks for e-services E-policies and enabling laws Connectivity and literacy for digital inclusion</p>
15.00-15.30	<b>COFFEE BREAK</b>
15.30-16.30	<p><b>Section 2: Key steps for Implementing an Action Plan</b></p> <p><i>Presentation Followed by Discussion</i></p> <p>Discussion Topics:</p> <p>Implementation leadership and Management capacity Change management Institutional coordination and implementation mechanisms ICT governance and standards Financing and budgeting Public-private partnerships Accountability frameworks, monitoring and evaluation</p>
16.30-17.00	<b>Conclusion and Identification of the key elements for a draft checklist on how to build a successful action plan</b>