



Department of Justice
Canada

Ministère de la Justice
Canada



Speakers

OECD Virtual Roundtable on Accessible and People-Centred Justice

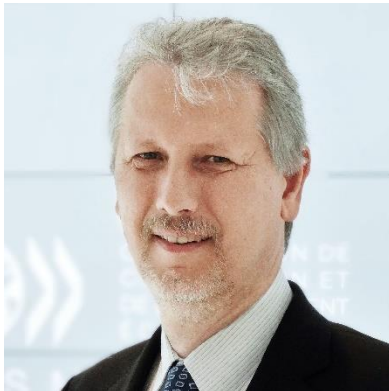




Laurie Wright

Senior Assistant Deputy Minister, Policy Sector, Justice Canada

Laurie Wright has been the Assistant Deputy Minister of the Public Law and Legislative Services Sector at the Department of Justice Canada since 2013. Among her areas of responsibility are human rights law and policy, and official languages law and policy. She completed her law studies at Queen's and at Columbia University in New York, and clerked at both the Federal Court of Appeal and the Supreme Court of Canada.



Janos Bertok

Deputy Director, OECD Public Governance Directorate

As Deputy Director of the OECD's Public Governance Directorate, Janos Bertok provides strategic leadership to advance the public governance agenda at the OECD and multilateral fora. Before, he was Head of Division for Integrity and for Public Sector Reform, supporting policy makers with comparative data, good practices and policy guidelines. He shaped several instruments, including OECD Recommendations on Integrity (2017); Procurement (2015); Lobbying (2010), and Conflict of Interest (2003). He also supported the G20 in advancing transparency, accountability and integrity with good practice reports and guidelines on integrity in infrastructure development (2019), managing conflict of interest (2018), customs integrity (2016), procurement (2015), and asset disclosures (2012), among others.





Janet McIntyre

Director, Access to Justice Secretariat, Justice Canada

Janet McIntyre is Director of the Access to Justice Secretariat at Justice Canada. She has experience in the field of intergovernmental and external relations and her work with Ministers of Health, Justice, Public Safety and Multiculturalism has informed a broader vision of access to justice. Her passion for SDG 16 and for people focused access to justice has been fed, as well, by her decade of involvement in the National Action Committee on Access to Justice in Civil and Family Matters.



Romina Boarini

Director, OECD WISE Centre

Romina Boarini is the Director of the OECD WISE Centre for Well-being, Inclusion, Sustainability and Equal Opportunity. She was previously Head of Inclusive Growth and Senior Advisor to the OECD Secretary-General. She launched the Framework for Policy Action on Inclusive Growth and the Business for Inclusive Growth. She is currently co-steering the OECD's horizontal initiatives on Impact Measurement. Prior, as Deputy Head of the Well-Being Division of the Statistics Directorate and the Head of the Well-Being and Progress Section, Ms Boarini was responsible for the OECD Better Life Initiative, the statistical pillar of the OECD Inclusive Growth Initiative and the OECD Pilot Study on SDGs. She also led the Statistics Directorate's contributions to SDGs-related National Development Strategies and the project on Business and Well-Being, in addition to overseeing various well-being initiatives in collaboration with OECD member and non-member countries. Before joining the OECD in 2005 as a Young Professional, Ms Boarini was a post-doctoral fellow in Sustainable Development (Chaire EDF-Ecole Polytechnique) and worked as a consultant to the French Ministry of Social Affairs. Ms Boarini holds a PhD in Economics from the École Polytechnique in Paris, and a Master's Degree in Economics from École des Hautes Etudes en Sciences Sociales (EHESS) in Paris.





Alejandro Alvarez

Director, Rule of Law Unit, Executive Office of the Secretary General, United Nations

Since April 2017, Alejandro Alvarez (Argentina) is the Chief of the Rule of Law Unit at the Executive Office of the United Nations' Secretary General. His role is to coordinate the work of the UN in support of the Rule of Law and develop system wide policies. His office is also the focal point at the EOSG for counter terrorism, human rights, drugs and crime, international justice and other related topics. He coordinates the implementation of the Secretary-General's Call to Action for Human Rights.

Previously, Mr. Alvarez was the Team Leader for Rule of Law, Justice, Security and Human Rights at the United Nations Development Programme, he served in Haiti in the aftermath of the 2010 earthquake to support early recovery efforts, and as Justice & Security Sector Reform Adviser in UNDP for the Latin American and Caribbean region based in Panama.



Luc Altmann

Deputy Head of Insight, Her Majesty's Courts and Tribunals, United Kingdom

Luc is the Deputy Head of Insight and User Research at Her Majesty's Courts and Tribunals Service (HMCTS) where he leads work to ensure that data and evidence is used effectively and efficiently to deliver a reformed Tribunal service that is built around the needs of the user. Luc has been in the Civil Service for 10 years with previous experience at DfE and HMRC where he has helped set up the government's largest insight functions. Prior to this he worked in the private sector and in academia at the University of Oxford. Luc and his team work across all Tribunals including: providing a logic model and evaluation plan for Social Security tribunals (SSCS), an understanding of digital capability through modelling and survey work and analysis of HMCTS data to understand the impact of reform. Luc is passionate about delivering justice services to citizens that meet their needs and increases access to justice.





Marcus Manuel

Senior Research Associate, Overseas Development Institute

Marcus Manuel is an economist and a Senior Research Associate at ODI. Prior to ODI he held senior roles in the UK Treasury and Department for International Development. His current research focuses on development finance issues, especially in low-income countries and fragile contexts. He was the lead author of a paper that made the first attempt to cost access to justice in all countries and a paper that explored the lessons from global funds for justice sector financing.



Lisa Hilbink

Professor of Political Science at the University of Minnesota (US)

Lisa Hilbink (Ph.D., UC-San Diego) is Associate Professor of Political Science and a member of the Human Rights Faculty at the University of Minnesota, Twin Cities. Her research and teaching address a wide range of issues related to law, justice, and democracy in polities around the world, with a particular focus on Latin America and Iberia.

She is the author of the **award-winning book**, *Judges beyond Politics in Democracy and Dictatorship: Lessons from Chile* (CUP 2007), an expanded version of which was published in Spanish by FLACSO-Mexico in 2014. She is also co-editor (with Ofelia Ferrán) of *Legacies of Violence in Contemporary Spain* (Routledge 2016). Her ongoing work focuses on the origins of public perceptions of justice institutions and their consequences for access to justice in the Americas.





Alejandro Ponce

Chief Research Officer, World Justice Project

Alejandro Ponce is the Chief Research Officer of the World Justice Project, where he leads the research and data collection initiatives, including the administration of the Rule of Law Index, the research on access to justice and the rule of law, and the design and implementation of nationwide surveys. Prior to joining the WJP, he worked as a researcher at Yale University and as an economist at the World Bank and the Mexican Banking and Securities Commission. Dr. Ponce has published in top academic journals and is a frequent speaker in policy forums. He holds a B.A. in Economics from ITAM, and a M.A. and Ph.D. in Economics from Stanford University.



Michele Leering

Executive Director, Community Advocacy and Legal Centre, Ontario, Canada

Michele Leering has keen research and pragmatic interests in how the “health justice approach” helps vulnerable communities access justice, and improves health equity and legal practice/professional competency. She is the Executive Director/Lawyer of the Community Advocacy & Legal Centre and a doctoral student at Queen’s University, Ontario, Canada. She oversees local justice & health partnership development, promotes scaling up the model, and studies how the impact of partnerships has been conceptualized and measured. She is a member of the Order of Canada, International Legal Aid Group, and has advised the Open Society’s Justice initiative and other organizations on legal empowerment.





Francesca Colombo

Head of Health Division, OECD

Francesca Colombo, M.Sc., is Head of the Health Division at the OECD. She oversees OECD work on health, which aims at providing internationally comparable data on health systems and applying economic analysis to health policies, advising policy makers, stakeholders and citizens on how to respond to demands for more and better health care and make health systems more people centred. Major activities of the OECD Health Division cover the response to the COVID-19 crisis and solutions to make health systems more resilient; trends in health spending; measuring of health care outcomes, activities and inputs; health care quality policies; assessing health system efficiency and value for money; health workforce; long-term care systems and ageing; the economics of public health; pharmaceutical policies, new technologies, big data and Artificial Intelligence in health. Mrs Colombo has over 20 years of experience leading international activities on health and health systems.



Nuria Toro Polanco

Officer on Integrated People-Centred Health Services, World Health Organization (WHO)

Nuria Toro is a Technical Officer on Health Care Services at the World Health Organization (WHO) in Geneva, Switzerland, where she is coordinating efforts on the WHO Framework on integrated people-centred health services. She holds an Economics and Business Administration degree from the University of Deusto (Spain), Master in Business Analysis from Lancaster University (UK) and a Diploma in Health Management from Deusto Business School (Spain). Her areas of expertise include health services design and organization, primary health care, integrated care and monitoring and evaluation.





Bethany Hamilton

Co-Director, National Center for Medical Legal Partnership, United States

Bethany Hamilton is the co-Director of the National Center for Medical-Legal Partnership (NCMLP) at the Milken Institute School of Public Health. Hamilton has spent her career working at the intersection of health equity and social justice. She most recently served as Deputy Director, State Affairs at the National Association of Community Health Centers (NACHC), where she led projects focused on expanding Medicaid, defending the Affordable Care Act, and strengthening the ability of community health centers to carry out their mission. She advanced health care workforce development initiatives as part of NACHC's Community HealthCorps Program, and began her career as an Equal Justice Works AmeriCorps Legal Fellow at Legal Assistance of Western NY, where she built a re-entry law clinic and co-managed a law student summer associate program. As a former member of NCMLP's Advisory Council from 2014-2019, she served as a bridge between the two sectors and was part of the team that oversaw NCMLP's transition to become a federally-funded technical assistance hub for health centers.

Hamilton has worked in every policy environment across the country – from local to federal, red to blue, rural to urban. She has a unique understanding of healthcare and legal services operations, and the challenges and opportunities inherent in each. She sees medical-legal partnership and NCMLP as a vehicle to help dismantle the systemic inequities that have hindered our progress as a country and threaten to further divide us. Hamilton is dedicated to leveraging her knowledge, leadership, and savvy to accelerate opportunities to improve the systems and policies that most affect health and well-being. Hamilton earned her Bachelor's Degree at the University of Miami and a Juris Doctor with a Certificate of Advanced Studies in Health Law and Policy from the University of Pittsburgh School of Law.





Sigrun Gyrtrup

Team leader, Legal Chief Consultant, Danish Health and Medicines Authority, Denmark

Sigrun Gyrtrup, LL.M., is a senior legal adviser and head of legal department at The Danish Health Data Authority. Sigrun is specialized in Danish health law in a broad perspective regarding patient rights, medical research, medical law and data protection law in an international perspective – this focusing on providing patients, professionals and authorities across the health sector with correct and necessary data. She participates in the legislative process and provides council to her own authority, other authorities and the Danish Ministry of Health etc. Sigrun has experience from the Capital Region of Denmark and “hands on” experience in providing legal council at Rigshospitalet (Denmark’s highly specialized hospital).



Felix Steffek

Law Professor, University of Cambridge

Felix Steffek is a University Senior Lecturer at the Faculty of Law of the University of Cambridge and a Director of Studies at Newnham College. He serves as Co-Director of the Centre for Corporate and Commercial Law (3CL) and has been awarded a JM Keynes Fellowship in Financial Economics by the University of Cambridge. He has acted as policy advisor and expert for the European Commission, the European Parliament, the World Bank, the OECD, national governments, courts, parliaments and LawTech start-ups.

For further information please see <https://www.law.cam.ac.uk/people/academic/f-steffek/6136>





Céline Kauffman

Head of Division, Entrepreneurship, SMEs and Tourism, OECD

Céline Kauffmann joined the OECD in 2000. She is Deputy Head of the Regulatory Policy Division in the OECD Directorate for Public Governance, where she leads the development of the Regulatory Policy Outlook and the work on international regulatory co-operation. Previously, she was with the Investment Division of the OECD Directorate for Financial and Enterprises Affairs, leading the work on private sector participation in infrastructure and on private investment and green growth. Before that she was responsible for co-ordinating the OECD work on the annual African Development Bank / OECD African Economic Outlook Report. Before the OECD, Céline Kauffmann contributed to the 2000 Transition Report of the European Bank for Reconstruction and Development and worked as research assistant at the London School of Economics. Ms Kauffmann holds a PhD in Economics from the Université Paris I, Panthéon-Sorbonne.



Viljar Peep

Vice Chancellor of Justice Administration Policy, Ministry of Justice, Estonia

Viljar Peep serves as the Vice Chancellor (apolitical undersecretary) for the Estonian Ministry of Justice, he is responsible for work with the judiciary, legal registers (companies, land etc), legal professions and for legal services. Viljar has also formerly worked as the head of the Estonian authority for data protection and freedom of information (2008-2018).





Janet Martinez

Senior Lecturer in Law, Martin Daniel Gould Center for Conflict Resolution, Stanford University (US)

Janet Martinez is Senior Lecturer in Law and Director of the Gould Negotiation and Mediation Program at Stanford Law School. Dr. Martinez practiced corporate law for ten years in San Francisco, lastly as Senior Counsel for McKesson Corporation's acquisitions and divestitures. She was Senior Consultant and now serves on the board for the Consensus Building Institute in Cambridge, Massachusetts. She does corporate executive trainings with LaxSebenius Negotiation Group, as well as with law firms in North America and abroad. Martinez (with Amsler and Smith) published *Dispute System Design: Preventing, Managing and Resolving Conflict* (Stanford University Press, 2020). Dr. Martinez holds a B.S. in Bacteriology, J.D., M.P.A., and Ph.D.



Jennifer Davidson

Director of the Working Group on Justice for Children, Pathfinders/WJP

Professor Jennifer Davidson is the Executive Director of the Institute for Inspiring Children's Futures at the University of Strathclyde, an international research, policy and practice implementation group with a collective vision of ensuring that children and young people have what they need to reach their full potential, particularly those who experience adversity. Prof Davidson works to embed children's human rights into the delivery of the UN Sustainable Development Goals, with a sharp focus on the mechanisms that promote meaningful and sustainable impact, from policy into children's day-to-day lives. Jennifer's leadership of international projects has driven change for children over many years, most recently as Director of the Justice for Children, Justice for All Global Initiative with the Pathfinders for Peaceful, Just and Inclusive Societies. She was recently awarded an OBE for services to the care and protection of children in Scotland and abroad.





Dr. Najat Maalla M'jid

Special Representative of the United Nations Secretary-General on Violence Against Children

Dr. Najat Maalla M'jid is the Special Representative of the UN Secretary-General on Violence against Children. She has devoted the last three decades of her life to the promotion and protection of children's rights. She was member of the Moroccan National Council on Human Rights and founder of the non-governmental organisation Bayti, the first programme addressing the situation of children living and working in the streets of Morocco. From 2008 to 2014 she served as UN Special Rapporteur on the Sale of Children, Child Prostitution and Child Pornography.

Dr. Najat Maalla M'jid holds a Doctorate in general medicine from the University of Rabat, a specialization in paediatrics and neonatology from the University of Bordeaux II and a Master of Human Rights from the Human Rights Institute, Geneva.



Lidia Rabinovich

Head of National Child Representation Unit, Legal Aid Department, Ministry of Justice of Israel

Lidia Rabinovich, adv., is the Head of the Child Representation Unit at the Legal Aid Department, Israeli Ministry of Justice, since 2014. Between 2010-2014 Lidia served as head of the legal aid department at the UNHCR Office in Israel and as Human Rights Officer at the Special Procedures Branch of the UN OHCHR Office in Geneva. She began her career as representative of the Israeli Attorney General in Child Protection Proceedings at the Israeli Ministry of Social Affairs. She holds an LL.M from Tel Aviv University and has written and taught on the issue of Children Rights and Child Protection – her main fields of expertise.



Mateja Končina-Peternel

Supreme Court Judge, Supreme Court of Slovenia



Heiða Björg Pálmadóttir

General Director, Iceland Government Agency for Child Protection

Heiða Björg Pálmadóttir, General Director, The Government Agency for Child Protection (Iceland). Ms. Pálmadóttir graduated with a law degree (Cand. Jur.) from University of Iceland 2004 and became a member of the Icelandic Bar Association in 2008. PhD student at the Reykjavík University School of Law since, thesis on the importance of procedural rules in child protection cases and the connection of those procedural rules with the fundamental rules of the right to privacy and family and a child's right to protection and care.

Lecturer in administrative law at both Reykjavík University and University of Iceland 2005 – 2014. She has worked at the Government Agency for Child Protection since 2009, as a Chief Lawyer until March of 2018 and as the Director General since then.

Ms. Pálmadóttir has numerous academic publications on child protection and procedural law. She has been a member of working groups with The Council of Europe and Council of the Baltic Sea States regarding children's rights. She has been an Alternate in The National Court since 2011.





Patricia Hébert

Family Law Lawyer, Alberta, Canada

Patricia Hébert is a family lawyer in private practice in Edmonton. Since her admission to the Alberta bar in 1995, she has practiced solely family law with a focus on children. After working with Alberta Justice and the Family Law Office of Legal Aid, she is now in practice with the firm Bruyer & MacKay. In her practice, Ms. Hébert has represented children extensively in high conflict custody cases, international abductions and child protection matters. She currently assists parents in mediation or Collaborative Family Law and represents children in parenting litigation.

She has published and presented locally and nationally on issues relating to parenting disputes, alienation, and children's participation in family cases. Ms. Hébert has been a sessional instructor at the University of Alberta, Faculty of Law since 2007 and has instructed at the National Judicial Institute of Canada. She is a long term board member and the past Chair of the board of Kids Kottage Foundation, which provides emergency respite care to children while providing outreach to their families to address the challenges they face. Ms. Hébert was a steering committee member for the founding of the Association of Family and Conciliation Courts Alberta Chapter, in support of developing evidence-based interdisciplinary best practices for professionals in family disputes.

She is very active with the Canadian Bar Association locally and nationally. She is a past chair of the Family Section of the Alberta Branch and past Chair of the national Family Law Section. She is also past Chair of the National Legal Aid Liaison Committee and a member of the National Access to Justice Committee which published the Reaching Equal Justice report. She is currently the CBA delegate to the national Action Committee on Access to Justice in Civil and Family Law.





Trevor Farrow

Director of the York Centre for Public Policy and Law, York University

Trevor C.W. Farrow, AB (Princeton, politics), BA/MA (Oxford, jurisprudence), LLB (Dalhousie), LLM (Harvard), PhD (Alberta, politics), is a Professor and former Associate Dean at Osgoode Hall Law School. He is the Chair of the Canadian Forum on Civil Justice and was the founding Academic Director of the Winkler Institute for Dispute Resolution and the Director of the York Centre for Public Policy and Law. Professor Farrow's teaching and research focus on the administration of civil justice, including access to justice, legal process, legal and judicial ethics, advocacy and globalization. His scholarship is published widely in Canada and around the world. He has led and collaborated on numerous major research projects, including a \$1 million SSHRC CURA grant – the “Costs of Justice” – for which he was the Principal Investigator. Professor Farrow was formerly a litigation lawyer at the Torys law firm in Toronto and has received teaching awards from Harvard University and Osgoode Hall Law School.



Iain Anderson

Deputy Secretary, Attorney-General's Department, Australia

Iain Anderson is the Deputy Secretary, Legal Services and Families Group in the Attorney-General's Department. Iain is responsible for a range of civil justice policy area and programs including family law, courts and tribunals, elder abuse, constitutional law, royal commissions, legal assistance and legal services policy. Since joining AGD in 1990, Iain has worked in many areas of the department, including the Australian Government Solicitor, and has led divisions responsible for criminal justice; strategic policy; native title; territories; legal services and classification. He has also been the department's Chief Operating Officer with responsibility for all enabling services, and has led the in-house legal area of the Australian Taxation Office. Iain has degrees in Law and Economics from Sydney University.





Ségolène Pasquier

Ministry of Justice, Department of Access to Law and Justice and Victim Support, France

Ms. Pasquier was previously a judge in courts. Since 2016 is in charge of access to law, and department of alternative dispute resolution (although family mediation). Also, in charge of State budgetary programs intended to organise the implementation of dedicated services on the national territory, mainland and overseas.



Chloe Aquart

Senior Program Manager, Center for Court Innovation, New York City, United States

Chloe is the Director of Community Technical Assistance at the Brownsville Community Justice Center, an operating program of the Center for Court Innovation. Prior to her current role, she has also served as a Senior Program Manager on the National Training and Technical Assistance Team, and as the Director of Court Operations at Brooklyn Justice Initiatives, an operating program of the Center for Court Innovation. In addition to providing consulting and training services on the topics of procedural justice and problem-solving initiatives, Chloe's experience includes design, management, and implementation of community courts in support of the BJA funded Community Court Grant Program and procedural justice initiatives for national justice system practitioners. Additionally, Chloe leads strategic planning, design and facilitation of training curricula for national and international practitioners. Chloe worked as an Assistant District Attorney at the Kings County District Attorney's Office for three years prosecuting felony and misdemeanor cases. She received her J.D. from New York Law School, her M.A. in Urban Affairs from CUNY Queens College, and her B.S. in Accounting from CUNY Hunter College. A New York City Native, she is fluent in English and Spanish.





Cristian Jara Brito

Executive Director and Ambassador, Chilean Agency for International Cooperation for Development, AGCID.

Cristián Jara Brito is the executive director of the Chilean Agency for International Cooperation for Development (AGCID). He has a degree in Legal and Social Sciences from the Adolfo Ibáñez University, a Master's in Business Law and has postgraduate degrees in International Studies from the University of Chile and Diplomacy and International Relations from the Catholic University of Chile.

He is a graduate of the Diplomatic Academy of Chile "Andrés Bello" and has held positions both in the Ministry of Foreign Affairs (Minrel) and abroad. Since 2019 he was the head of international cooperation in the Ministry of Justice and Human Rights



Catherine McKinnon

Senior Counsel, Access to Justice Secretariat, Justice Canada

Catherine McKinnon obtained her LL.B. from the University of Toronto and was called to the Ontario Bar in 1994. She joined Justice Canada in 1995, where she is currently a Senior Counsel. Her work in areas of social policy, diversity and equality, and judicial affairs fostered an early interest in access to justice, including as lead counsel on Unified Family Court expansion and supporting the National Action Committee on Access to Justice in Civil and Family Matters. In 2019 Catherine was delighted to join the Department's newly-established Access to Justice Secretariat. Catherine also pursues her commitment to social justice as a volunteer with the United Way.





Tatyana Teplova

Head of Division and Senior Counsellor, Justice, Gender and Inclusiveness, Public Governance Directorate, OECD

Tatyana Teplova has worked at the OECD since 2010 and is currently Head of the Division and Senior Counsellor in the Public Governance Directorate. She leads the OECD work on Equal Access to Justice and Gender Equality in Public Life by developing international standards and advising governments on people-centred justice, access to legal and justice services and gender-sensitive policy-making. She is also responsible for the OECD work on the governance for the SDGs and policy coherence for sustainable development. This work spans OECD countries, the Middle East and North Africa region, Latin America and the Caribbean, and Central and Southeast Asia. Ms. Teplova started her career as Senior Analyst in the Canadian Public Administration where she was responsible for conducting research and analysis around public sector employment, integrity and management, as well as diversity practices. Ms Teplova holds a Doctorate Degree in Public Policy from Carleton University, Canada and a Strategy and Innovation Post Graduate Executive Diploma from the University of Oxford.





Geoff Mulherin

Director, Law and Justice Foundation of New South Wales

Geoff has been the Director of the Law and Justice Foundation of NSW since 2000, in which time the Foundation has become an evidence-based leader in understanding the legal and access to justice needs of the community, in understanding what is effective in addressing those needs, and in supporting the planning and delivery of appropriate and cost-effective legal assistance services to the community. He is the Deputy Chair of the NSW Legal Assistance Forum, a member of the Commonwealth Intergovernmental Committee's Advisory Group (for the implementation of the National Legal Assistance Program), a member of the Advisory Board of the Legal Information Access Centre of the State Library of NSW, and a member of the University of Newcastle Law School Advisory Board. Since 2020 he has been an inaugural member of the OECD's Advisory Group on Accessible and People-Centred Justice. A former Army officer, he was awarded the United Nations Medal for ceasefire negotiating in Iran and Iraq, and the Conspicuous Service Cross for humanitarian relief work in the remote highlands of West Papua, Indonesia.





Anabela Pedroso

State Secretary of Justice, Portugal

Anabela Pedroso is the State Secretary of Justice in Portugal. Among other positions, she was Advisor of the Secretary of State for Public Administration (2009-2010); President of the Agency for Administrative Modernization (2007-2009); Coordinator at Mission Unit and Member of the Board of Directors of UMIC-Agency for the Knowledge Society (2003-2006); Deputy Secretary General of the Ministry of Finance (2001-2003); Mission Unit member and then member of the Board of Directors at IGLC-Institute for Management of Citizen Shops (1998-2001). In 2003, she was responsible for drafting the Action Plan for Electronic Government in Portugal. During her career, she led and participated in projects of great public interest with a strong component of innovation and citizen delivery focus. Among them, the 1st generation of Citizen Shops (1998-2001), PAC - Citizen integrated Service, introducing the concept of one-stop-shop and integrated governance, (public and private partnership, 2000), Citizen Portal, Business Portal, Starting a Business online, second generation of Citizen Shops (e.g. multi-service counter, Integrated counter), Citizen Card and Public Administration Interoperability Framework.



Oonagh Buckley

Deputy Secretary for the Civil Justice and Equality Pillar, Government of Ireland

As Deputy Secretary for the Civil Justice pillar, Oonagh Buckley supports and deputises for the Secretary General. Furthermore, she was the Director General of the Workplace Relations Commission. She is a qualified barrister. Prior to her appointment to the WRC in 2016, she worked in the Department of Public Expenditure and Reform and was responsible for pay and pensions policy for the Irish public service .





Jean-Paul Janssens

Chairman of the Steering Committee, Federal Public Service Justice, Belgium

Jean-Paul Janssens has been chairman of the management committee of the FPS Justice since March 15, 2013. From March 1, 2007 to February 28, 2013, he was president and then vice-president of the Commission for the Modernization of the Judicial Order. And in this capacity, he is a member of the board of directors of the Judicial Training Institute from January 1, 2009 to February 28, 2013. From July 2003 to December 2007, he was part of the strategic unit of the Minister of Justice, Laurette Onkelinx, successively as deputy director, expert and director. Between September 1999 and July 2003, he was also an advisor in the cabinet of Laurette Onkelinx, then Minister of Employment. From October 1991 to September 2003, he was an assistant in the department of economic and social law at the Faculty of Law of the Catholic University of Louvain. He has been a magistrate at the Nivelles Labor Auditor since September 1993 and a lawyer at the Nivelles Bar between May 1989 and September 1993. He was also active in the private sector between 1978 and 1989. Jean-Paul Janssens is the author of numerous publications both in the field of labor law and social security and in that of justice.



Sam Muller

Founding Director, HiIL

Sam Muller is the founding director of HiIL. HiIL's mission is to enable 150 million people to prevent or resolve their most pressing justice problems by 2030. As CEO of HiIL Sam set up of the [Wildlife Justice Commission](#) and was its founding executive director. He also led the setting up of the [Justice Leadership Group](#). Before his work at HiIL he was closely involved in setting up the International Criminal Court and worked for the Yugoslav Tribunal (ICTY), the UN refugee agency for Palestine refugees (UNRWA), and Leiden University. Sam holds a law degree and a doctorate in international law from Leiden University. He has published and spoken extensively on various topics, focusing mainly on legal trends and strategy, justice leadership, justice innovation, and international justice issues.





Maaïke de Langen

Program Lead Justice for All, Pathfinders for Peaceful, Just and Inclusive Societies

Maaïke de Langen is currently Program Lead Justice for All, which is part of the Pathfinders for Peaceful, Just and Inclusive Societies project at New York University's Center on International Cooperation. She has over fifteen years of experience leading national and international programs and teams in the areas of Governance, Rule of Law and Legal Empowerment. She has worked in the Netherlands, Mali, Chad and New York.

Maaïke started her career as a researcher and project manager with the Van Vollenhoven Institute for Law, Governance, and Development (Leiden University), where she worked on a legal cooperation project between the Netherlands and Mali and did socio-legal research in the North of Mali on local courts and on the effects of decentralization on land governance.

She joined the United Nations Development Program as program officer for governance and human rights in the Chad Country Office and later became business analyst in New York. As policy specialist on Legal Empowerment of the Poor for UNDP in New York, she was involved in drafting the Report of the Commission on Legal Empowerment of the Poor and created UNDP's first global project on Legal Empowerment of the Poor. Maaïke then returned to The Hague and became first advisor to the National ombudsman of the Netherlands. She led and shaped the Department for Strategy and Policy to significantly enhance the strategic capacity of the National ombudsman institute.

She returned to Mali in 2014, where she designed the Dutch bilateral program on Security and Rule of Law in Mali for the period 2014-2018. Major components of this program were support to the successful community paralegal program of Malian NGO Deme So and bringing together actors from the criminal justice chain in the post-conflict setting of Northern Mali to enhance cooperation at the local level





Jennifer Llewellyn

Schulich School of Law, Dalhousie University, Canada

Jennifer Llewellyn is the Yogis and Keddy Chair in Human Rights Law, The Chair in Restorative Justice and Director of the Restorative Research, Innovation and Education Lab (RRIELab). From 2006-2012, Professor Llewellyn was the Director of the Nova Scotia Restorative Justice Community University Research Alliance (NSRJ-CURA), a collaborative research partnership between university and community partners focused on the institutionalization of restorative justice.

She is currently Director of the International Learning Community on a Restorative Approach, an international collaboration of researchers, policy makers and practitioners supporting jurisdictions committed to being restorative communities. An international subject matter expert in the area of restorative justice, Professor Llewellyn has advised governments and NGO's and supported many governments, projects and programs including the Nova Scotia Restorative Justice Program, the Nova Scotia Human Rights Commission, the South African Truth and Reconciliation Commission, the Jamaican government, the government of New Zealand and the United Nations. Her world-renowned expertise resulted in her appointment as an expert on the UN mechanism to review the UN Basic Principles for the Use of Restorative Justice in Criminal Matters. Additionally, Professor Llewellyn facilitated the design process for the first ever restorative public inquiry (into the Nova Scotia Home for Colored Children) and served as a Commissioner for the Inquiry. She previously advised the Assembly of First Nations and Canadian Truth and Reconciliation Commission on the response to Residential School abuse.





Cris Coxon

Evidence, Engagement, Experimentation Unit, Ministry of Justice, United Kingdom

Cris has worked as a UK government Social Researcher and Statistician for almost twenty years, spending time in various roles at the Office for National Statistics, the Home Office and Ministry of Justice. He has worked on a range Access Justice topics for the last ten years and currently manages the social research for civil and administrative justice policy areas within MoJ. He is also also managing the evaluation of the Legal Support Programme which includes several pilots to test different ways of helping people early in the problem resolution journey.



Francisco José Chaux Donado

Vice-minister of Justice Promotion, Ministry of Justice, Colombia

Francisco is a lawyer, specialized in Constitutional Law from the Pontificia Universidad Javeriana (Bogotá, Colombia). LLM in legal theory, from New York University (New York, U.S.) and Master's in International Human Rights Law, from Oxford University (Oxford, UK). Before joining the Ministry of Justice, Francisco was twice Vice-Minister of the Ministry of Interior, a Comptroller in Fiscal Liability and Assistant Justice of the High Council of the Judiciary. He also was legal counsel in numerous public entities, such as the Congress Presidency, the Agency for the Judicial Defense of the State and the Ministry of Education. He has academic experience as a professor in undergraduate and postgraduate programs in well-recognized Universities in Colombia, such as Pontificia Universidad Javeriana, Universidad Sergio Arboleda, Universidad Católica de Colombia, Universidad Libre and Universidad La Gran Colombia.





Jaša Vrabc

President of the CEPEJ Working Group on Evaluation (CEPEJ-GT-EVAL)

Jaša Vrabc, LL.M., M.Sc. is the Head of the Office for Court Management Development at the Supreme Court of the Republic of Slovenia and President of the CEPEJ working group on Evaluation. He graduated in Law at the Faculty of Law at the University of Ljubljana and obtained a master's degree in Intellectual Property Law at the University of London, UK. Additionally, he completed a master's degree in Communication sciences at the Faculty of Social Sciences of the University of Ljubljana on trust in the judiciary. His professional interests include judicial management, procedural justice and communication with court users.



Anna Skrjabina

Court Administration, Latvia

Anna Skrjabina has more than 14-year experience in the Ministry of Justice with the strong focus on administration of judicial system. She leads the team responsible for management of large-scale development initiatives, which includes different perspectives from training to building ICT solutions. Anna has developed the framework and coordinated overall evaluation of Latvian judicial system in cooperation with OECD, CoE and IMF. The evaluation served as the basis for policy development and led to enhanced cooperation with OECD in the areas of technology and access to justice. From 2020 she leads the Working Group for the Efficiency of Latvian Judicial system, implementing innovative time management tools and case weighting system in Latvian courts.





Maha Jweied

Pathfinders for Justice Advisor, NYU Center on International Cooperation Fellow

Maha Jweied is an independent expert on access to justice working with a number of nonprofit and multilateral organizations leveraging insight gained after nearly 12 years in the executive branch. Until January 2018, she served as the acting director of the U.S. Department of Justice’s Office for Access to Justice. In that role, she also served as the executive director of the White House Legal Aid Interagency Roundtable, and represented the U.S. government as its indigent defense and legal aid expert in bilateral settings and multilateral meetings. She was also a senior attorney-advisor in the U.S. Commission on Civil Rights, a litigation associate at Arent Fox LLP, and spent time at Mizan Law Group for Human Rights, a legal aid office in Amman, Jordan. She served as a law clerk in the Appeals Chamber of the International Criminal Tribunal for the former Yugoslavia. Maha received her J.D. from Columbia Law School, LLM from the London School of Economics, and B.A. from George Washington University.



Danielle Hirsch

Principal Court Management Consultant, National Center for State Courts (NCSC, US)

Danielle Hirsch is a Principal Court Management Consultant at the National Center for State Courts, primarily focused on access to justice and business process simplification in the civil courts. Danielle is the lead staff for the Conference of Chief Justices/Conference of State Court Administrators’ Access and Fairness Committee and the Post-Pandemic Planning Technology Working Group, and she serves as the Project Director for the national [Justice for All](#) Initiative. In addition, Danielle is the co-creator and a co-host of [Tiny Chats](#)—offering free, digestible, and creative short-form educational videos on topics about access to justice.





Georg Stawa

Counsellor on Justice for Southeast Europe of the Austrian Federal Ministry of Justice (at the Embassy in Belgrade)

Georg Stawa is an international expert with experience for the European Commission. Has worked in the Western Balkans on justice reform strategies and judicial management, and in countries such as Montenegro (reorganisation of the MoJ), Romania (IMO-Vetting), and Ukraine (Selection and evaluation of judges). For the Council of Europe, under the umbrella of CEPEJ, Mr. Stawa has worked on methods and guidelines for evaluation of judicial systems, analysis, artificial intelligence, human rights and rule of law. He also has been head of international projects for OSCE and UNDP on selection and evaluation of judges.



Sara Vassalo

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Sara Vassalo Amorim is a policy officer in the European Commission's Directorate-General for Justice and Consumers. She deals with justice policy and rule of law. She has gained experience practicing as a lawyer in Portugal and working as a lawyer-linguist in the Court of Justice of the European Union. Sara holds an European Master's degree in Human Rights and Democratisation from the Global Campus of Human Rights/University of Graz (Italy/Austria), and a Master's degree in Administration of Justice and an LLB from the University of Minho (Portugal).





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Gabor Magyar is a policy officer in the European Commission’s Directorate-General for Justice and Consumers. He deals with justice policy and rule of law. He has gained experience practicing law in Hungary and working at the Hungarian Constitutional Court, the European Court of Human Rights and the Court of Justice of the European Union. Gabor is a graduate of the College of Europe (Natolin), and holds an MA in political science and an LLM from ELTE (Budapest).



Karim Benyekhlef

Director, Cyberjustice Laboratory, Quebec

Karim Benyekhlef has been a professor in the Faculty of Law at the Université de Montréal since 1989. He has been seconded to the [Center de recherche en droit public](#) since 1990 and served as its Director from 2006 to 2014. He was also the Director of the [strategic Combination Law, changes and governance](#) (strategic Law change and governance Group), qui Brings together more than 50 Researchers, from 2006 to 2014. At the time Sami, He Was the Scientific Director of the Center for international studies and research de l'Université de Montréal ([CÉRIUM](#) - the Université de Montréal's International Research and Study Center) from 2009 to 2012. He is now the Director of the [Cyberjustice Laboratory](#), which he founded in 2010. The Cyberjustice Laboratory has obtained in 2015 the award “Mérite Innovation” from the Bar of Quebec (Innovation Award). He holds the Research Chair in Legal Information Lexum ([Lexum Research Chair on Legal Information](#)) and reserves as a member of CERIUUM's science and advisory committees. He received in 2016 from the Bar of Quebec the distinction Advocatus Emeritus . He holds the 2019-2020 [Alexandre Koyré Excellence Research Chair](#) . He is the co-leader of the research group Law, cyberjustice and cybersecurity at OBVIA (International Observatory on the Social Impacts of AI and Digital Technology).





Takashi Kikkawa

Director of the Minister's Secretariat, Secretarial Division, Ministry of Justice, Japan

Takashi Kikkawa is Director of the Minister's Secretariat Secretarial Division of the Ministry of Justice of Japan. He has been in his position since 2019 and manages evidence-based policymaking, information systems management and communication and engagement with the National Diet.

He started his professional career as a public prosecutor of the Tokyo District Public Prosecutor's Office in 1995. His subsequent professional experiences include inter alia managing the project to amend the Criminal Procedure Law as Counsellor of the Minister's Secretariat and coordinating policy as Director of the Judicial System Division and Director of the General Affairs Division of the Criminal Affairs Bureau.



Takashi Takashima

Senior Attorney of the Litigation Bureau and the Minister's Secretariat International Affairs Division of the Ministry of Justice of Japan.

Takashi Takashima engages in the formulation of the Japanese Government's strategies on international disputes, and represents meetings and coordinates policy on legal issues in multilateral forums with a special focus on UNCITRAL and ICSID. He has served as Rapporteur throughout UNCITRAL's WGII project on expedited arbitration. Alongside his extensive experience in dispute settlement, having served as Judge of various domestic courts in Japan, he has diplomatic experience as secretary of the Permanent Mission of Japan to the United Nations.





Seçkin Koçer

Judge at the General Directorate for Strategic Development, Ministry of Justice, Turkey

Seçkin Koçer is a judge at the Ministry of Justice General Directorate for Strategy Development, the department responsible for the preparation of fundamental policy and strategy documents in the area of judicial reform and the monitoring of implementation, he deals with all procedures in this field. Furthermore, he is currently Turkey's CEPEJ member and completed his LLM at the University of Hertfordshire (The United Kingdom) with his dissertation on "Rights of The Data Subject in The Turkish Protection of Personal Data Law in Lights of The EU Data Protection Regulation."



Judge Jemin Ryu

Judge and Director of Judicial Policy at the National Court Administration of the Supreme Court

Judge Ryu graduated from Seoul National University School of Law (BA, MA and PhD in Law) in Korea and completed LL.M. at UC Berkeley in the U.S. He has served about 10 years on the bench dealing with civil and criminal cases. He is now serving as the Director of Judicial Policy at the National Court Administration of the Supreme Court of Korea. He is interested in Information Technology, Data & Privacy, Regulatory Law and International Law. Judge Ryu has published many articles on Regulation, International Criminal Law, Technology and Privacy.





Young Gi Kim

Judge at the Patent Court, Korea

Judge Kim studied Jurisprudence at Korea University in Seoul, Korea, and completed LL.M. at UCLA in California, U.S.A. He has been in his bench for about 15 years, and served as the Director of Judicial Policy at the National Court Administration of South Korea. Currently he is at the bench of Patent Court of Korea as a High Court Judge. He has much interest in the Access to Justice, especially developing policies for enhancing access to justice worldwide and he believes we can improve each other through the continuous interaction.



Peter Chapman

Fellow, NYU Center on International Cooperation (CIC) and Consultant, Pathfinders and World Justice Project

Peter Chapman is an independent expert on justice and governance reform and a Fellow at New York University's Center on International Cooperation (CIC). Peter was previously a senior policy officer at the Open Society Justice Initiative. He co-led the Justice Initiative's Legal Empowerment project focused on strengthening the ability of people and communities to understand, use and shape the law. He has worked on social and environmental justice as a justice reform specialist for the World Bank, as a legal associate for the Carter Center in Liberia, and the Public International Law & Policy Group in Uganda and Washington, D.C. Peter has published on law and sustainable development for a variety of audiences including [Cambridge University Press](#) and the [Organisation for Economic Co-operation and Development](#). Peter holds a J.D. from American University's Washington College of Law, M.A. from American University's School of International Service, and B.A. from Colgate University.





Susan McDonald

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Susan McDonald is a lawyer and holds a PhD in Education from the University of Toronto where she researched the impact of trauma on learning about the law. She has been with the Department of Justice Canada since 2001 when she joined the federal public service and is currently Principal Researcher with the Research and Statistics Division. In this role, she manages a team of researchers and is responsible for research on access to justice, victims of crime, and other files. Susan lives in Ottawa with her partner, three teenaged sons and three cats and loves building dollhouses.



Tom May

Research Manager, Legal Services Board, UK

Tom has been the Research Manager at the Legal Services Board since 2019. He has managed projects measuring individual legal needs and capabilities as well as prices/price transparency of legal services in England and Wales. He gathered much of the evidence informing LSB's new strategy for the sector. Tom also commissioned LSB's Public Panel to gain citizens' informed views to inform our regulation policy development. He has also produced with colleagues an online dashboard showing the impact of the pandemic on legal needs. A mixed methods researcher Tom has experience in education and in consumer finance and holds an MA in Comparative Education from UCL.



Barbara Fabbrini

Official of the Ministry of Justice, Italy



Aleksandra Semianowska

Director, Department of Strategy and EU funds, Ministry of Justice, Poland

A Polish civil servant with several years of experience in programming and monitoring public interventions financed with European funds in such domains as public health, including reducing social inequalities in health, domestic violence and access to justice, with particular emphasis on mediation and non-payable legal aid and civil advice.

