

DRAFT AGENDA



STUDY VISIT

Improving public service delivery at local level in a decentralised context: Insights from Poland

OECD Project:
Supporting Decentralisation in Ukraine

25-28 September 2017
Lublin and Rzeszów, Poland

■ ORGANISATION FOR ECONOMIC CO-OPERATION AND DEVELOPMENT

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■ OECD EURASIA COMPETITIVENESS PROGRAMME

The OECD Eurasia Competitiveness Programme, launched in 2008, helps accelerate economic reforms and improve the business climate to achieve sustainable economic growth and employment in two regions: Central Asia (Afghanistan, Kazakhstan, Kyrgyzstan, Mongolia, Tajikistan, Turkmenistan and Uzbekistan), and Eastern Europe and South Caucasus (Armenia, Azerbaijan, Belarus, Georgia, the Republic of Moldova and Ukraine). The Programme contributes to the OECD outreach strategy implemented by the Global Relations Secretariat, and works in close collaboration with specialised expert divisions across the OECD.

www.oecd.org/globalrelations/eurasia.htm

■ OECD REGIONAL DEVELOPMENT POLICY COMMITTEE

The Regional Development Policy Committee (RDPC) was created in 1999 with the goal of identifying the nature of territorial challenges and assisting governments in the assessment and improvement of their territorial policies. Through its mandate today, the Committee aims to serve as the premier international forum for senior-level policy makers to identify, discuss, develop, and disseminate a vision of regional development policy that is place-based, multi-level, multi-sector, evidence-based and innovative. The Committee also seeks to enhance well-being and living standards in all region types, from cities to rural areas, and improve their contribution to national performance and more inclusive and resilient societies.

www.oecd.org/regional

■ THE PROJECT: SUPPORTING DECENTRALISATION IN UKRAINE

The project will run until 2018 with the aim of helping the Ukrainian authorities implement their decentralisation reforms and strengthen the institutions of public governance at national and sub-national levels across the country. It is jointly implemented by the OECD Regional Development Policy Committee and the Eurasia Competitiveness Programme, in close collaboration with the Government of Ukraine. The project is **co-financed by the European Union, and the governments of the Czech Republic, Flanders (Belgium), and Poland.**

■ ABOUT THE STUDY VISIT

The OECD will organise a three-day study visit to Eastern Poland for a selected group of Ukrainian policy makers, to get first-hand experience of practices put in place in Polish cities and regions for effective public service delivery at local levels. The visit will include a one-day capacity building seminar on *“Public Service Delivery at the Local Level: the case of Poland”*.

The decentralisation process in Poland can be instructive for Ukraine, particularly in the context of developing effective systems to deliver public services at the local level. The study visit will provide an opportunity for a selected group of Ukrainian stakeholders from L’viv Oblast to learn from the Polish experience and discuss common challenges to decentralisation, particularly in relation to multi-level governance, co-ordination mechanisms and public service delivery at local levels.

The study visit will include a series of meetings with regional and municipal authorities, as well as focus groups with Polish stakeholders to discuss the challenges and lessons learnt for regional and city planning, regional development, public finance management and service delivery at the local level. The study visit will also provide an opportunity for Ukrainian authorities to meet with Polish officials to discuss their experience in regional development and impact with respect to **administrative, investment and service delivery capacity**. In addition, Ukrainian participants will have the opportunity to discuss the “pros and cons” of amalgamation with the Polish authorities, and their objectives for sector decentralisation looking at the concrete example of two specific sectors, transport and waste management.

■ PARTICIPANTS

The target audience are regional and municipal-level policy makers from Lviv oblast, as well as representatives of line ministries in Lviv oblast and key institutions involved in Ukraine’s decentralisation process. Representatives of the Association of Newly Amalgamated Communities, Association of District and Regional Councils, and the Association of Ukrainian Cities will be involved. The seminar will gather a selected group of up to six Ukrainian representatives from Lviv Oblast to exchange ideas and experiences with the OECD and Polish experts.

Interpretation **Ukrainian-Polish** will be provided for the entire duration of the study visit.

■ CONTACTS

For further information about this study visit, please contact:

- **Ms. Gabriela Miranda**, Country Manager for Ukraine, OECD Eurasia Division: gabriela.miranda@oecd.org
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IMPROVING PUBLIC SERVICE DELIVERY AT LOCAL LEVEL IN A DECENTRALISED CONTEXT:

INSIGHTS FROM POLAND

Study Visit to Lublin and Rzeszów, Poland

25-28 September 2017

SUNDAY, 24 SEPTEMBER 2017 (TRAVEL)

Travel to Lublin: Bus Lviv (10:15) → Lublin (14:40)*

***arrival time change depending on the Ukrainian-Polish border control passage**

15:00*	Arrival in Lublin and transfer to the hotel
15:30*	Hotel check-in <i>Address: IBB Grand Hotel Lublinianka, st. Krakowskie Przedmieście 56, 20-002 Lublin</i>
15:30- 19:30	Free time in Lublin
20:30-22:00	Dinner hosted by the Polish Authorities <i>Address: IBB Grand Hotel Lublinianka, st. Krakowskie Przedmieście</i>

MONDAY, 25 SEPTEMBER 2017 (LUBLIN)

9:00-10:00	Registration for Eastern Europe Initiatives Congress and welcome coffee <i>Address: Lublin Conference Centre, Artura Grottgera 2, 20-029 Lublin</i>
10:00-10:30	Opening Ceremony of Eastern Europe Initiatives Congress <ul style="list-style-type: none"> – Mr. Krzysztof Żuk, President of Lublin – Mr. Sławomir Sosnowski, Marshal of Lubelskie Voivodship
10:30-11:30	Opening lecture
11:30-11:45	Coffee break
11:45- 13:00	VIP Panel on <i>International Cooperation as a way to stabilisation and regional development</i>

	<p>Moderator:</p> <ul style="list-style-type: none"> – Mr. Krzysztof Stanowski, former Deputy Foreign Minister <p>Panelists:</p> <ul style="list-style-type: none"> – Mr. Ryszard Czarnecki, Vice-President of European Parliament – Mr. Hasan Hasanow, Ambassador of the Republic of Azerbaijan to Poland – Mr. Jan Piekło, Ambassador of the Republic of Poland to Ukraine – Ms. Małgorzata Gosiewska, Member of Parliament, Deputy Chair of Foreign Affairs Committee of the Sejm – Mr. William Tompson, Head of Eurasia Division, Organisation of Economic Cooperation and Development – Mr. Krzysztof Hetman, Member of the European Parliament – Mr. Refat Czubarow, Ukraine – Mr. Waldemar Sługocki, Member of the Senat, Vice-President of Foreign Affairs and European Union Committee
13:00-14:00	<p>Lunch break at the Conference premises</p> <p>Hosted by Lublin authorities and Ministry of Foreign Affairs</p>
14:00-19:00	<p>OECD Seminar on “Public Service Delivery at Local Level: The Case of Poland”</p> <p>This seminar presents good practices and policy approaches to support better public service delivery at local levels, drawing from the experience of Poland. It will look at vertical co-ordination mechanisms for effective public service delivery at city and hromada levels. Case studies will show how Poland has effectively decentralised resources, responsibilities and tasks to cities. The seminar includes case studies on education and the transport sector. This seminar is the fifth in a series held over the course of the OECD project on Supporting Decentralisation in Ukraine, co-financed by the European Union and the Governments of Czech Republic, Flanders and Poland.</p> <p>Detailed programme of the seminar attached</p>
19:00	<p>Dinner at the Conference premises</p> <p>Hosted by Lublin authorities and Ministry of Foreign Affairs</p>
	<p>Return to the hotel</p> <p>Address: IBB Grand Hotel Lublinianka, st. Krakowskie Przedmieście</p>

TUESDAY, 26 SEPTEMBER 2017 (LUBLIN → RZESZÓW)

8:30	Hotel check-out. Meeting at the hotel lobby.
9:00-12:50	<p>Meetings with relevant institutions in Lublin</p> <p>The aim of this day is to discuss with authorities of the City of Lublin how public services are delivered in Lublin. The visit will illustrate how public services are organised in Lublin and across the province, how budgets are decided and how horizontal co-ordination (e.g. inter-municipal or inter-regional) is structured in order to deliver quality and efficient public services to the population, focusing on regional economic development and the organisation of waste and sewage management and transport.</p> <ul style="list-style-type: none"> ▶ Lublin City Hall, presentation of Lublin Voivodeship (region) and Lublin county (powiat) <p>Welcome address by Mr. Krzysztof Grabczuk, Vice-Marshall of Lubelskie Voivodship and Presentation of Lubelskie Voivodship</p> <p><i>Presentation on functioning of the local government</i></p> <ul style="list-style-type: none"> • Representative to be confirmed <p><i>Presentation on local finances and local budget</i></p> <ul style="list-style-type: none"> • Mr. Ryszard Stańczak, Director of Finance Department <p><i>Presentation on organisation of public transportation</i></p> <ul style="list-style-type: none"> • Mr. Michał Zdun – Director of Transport Policy and Road Construction <p><i>Presentation on waste and sewage management</i></p> <ul style="list-style-type: none"> • Mr. Sławomir Struski, Director of Agriculture and Environment Department <p><i>Presentation on regional development and cooperation with local governments</i></p> <ul style="list-style-type: none"> • Mr. Bogdan Kawałko, Director of Regional Policy Department <ul style="list-style-type: none"> ▶ Meeting with Lublin Association of Polish Cities (tbc) <p>Address: Artura Grottgera St. 4,</p>
13:00-14:30	<p>Lunch in Lublin Conference Center</p> <p>Hosted by Lublin authorities and Ministry of Foreign Affairs</p>

14:30-16:00	<p>Free time in Lublin or</p> <p>Visit to Local Company for Waste and Sewage, meeting with Mr. Sławomir Matyjaszczyk, President of the Board or</p> <p>Participation in one of the panels organised by Eastern Europe Initiatives Congress i.e. on mobility : Agglomeration and Regional Transport</p>
16:15	<p>Meeting at the hotel lobby. Transfer to the train station.</p>
17:16-19:56	<p>Train Lublin → Rzeszów</p>
20:00	<p>Arrival in Rzeszow and hotel check-in</p> <p>Address: <i>Schanel Résidence, ul. Przesmyk 6, 35-065 Rzeszów</i></p>
20:30	<p>Dinner offered by Rzeszów’s local authorities</p> <p><i>Oranżeria Restaurant, Hotel Rzeszów</i></p> <p>Address: <i>Al, Józefa Piłsudskiego 44</i></p>

WEDNESDAY, 27 SEPTEMBER 2017 (RZESZÓW)

8:30	Meeting at the hotel lobby
9:00-11:00	<p>Meetings with relevant institutions in Rzeszów</p> <ul style="list-style-type: none"> ▶ Rzeszów City Hall, presentation of Subcarpathian Voivodship (region) and Rzeszów county (powiat) <p>Welcome address by Mr. Władysław, Ortyl, Marshal of Subcarpathian Voivodship</p> <p><i>Presentation of Subcarpathian Voivodship</i></p> <ul style="list-style-type: none"> • Mr. M. Jaskot, Director of Promotion and Economic Cooperation Department <p><i>Presentation on functioning of the local government</i></p> <ul style="list-style-type: none"> • Mr. R. Polak, Director of the Sejmik (Local Parliament) Office, Marshal's Office <p><i>Presentation on local finances and local budget</i></p> <ul style="list-style-type: none"> • Mr. W. Dzień, Director of Local Finance and Budget Department <p>Address: Marshal's Office, Al. Łukasza Ciepłińskiego 4, 35-010 Rzeszów</p>
11:00-11:15	Break
11:15-13:00	<p>Meetings with relevant institutions in Rzeszów (continued)</p> <p><i>Presentation on organisation of public transportation</i></p> <ul style="list-style-type: none"> • Mr. J. Dereń – Director of Public Routes and Public Transport Department <p><i>Presentation on waste and sewage management</i></p> <ul style="list-style-type: none"> • Mr. A. Kulig, Director of the Environment Protection Department <p><i>Presentation on functioning of Subcarpathian Association of Local Governments</i></p> <ul style="list-style-type: none"> • Mr. M. Ćwiągata, Director of the Office of Subcarpathian Association of Local Governments <p>Address: Marshal's Office, Al. Łukasza Ciepłińskiego 4, 35-010 Rzeszów</p>
13:00-14:30	<p>Lunch in Rzeszów hosted by local authorities</p> <p><i>Oranżeria Restaurant, Hotel Rzeszów, Al, J. Piłsudskiego 44</i></p>

14:45-16:45	<p>Roundtable with the heads of gminas (communities) to discuss the challenges of public service delivery in transport and waste and sewage management at local level and the issues of inter-municipal co-operation with participation of representatives of :</p> <ul style="list-style-type: none"> • Association of Gminas from Boguchwała, Bieszczadzkie Powiat, Radomyśl Wielki Powiat; • City of Rzeszów (transportation issues); • Stalowa Wola City and Głogów Małopolski City (wastewater and sewage management issues) <p>Address: <i>Hotel Rzeszów, Al, J. Piłsudskiego 44</i></p>
17:30-19:30	City Tour
20:00	<p>Dinner in Rzeszów hosted by local authorities</p> <p>Address: <i>Hotel Bristol, Rynek 20 Street</i></p>
22:00	<p>Return to the hotel</p> <p>Address: <i>Schanel Résidence, ul. Przesmyk 6, 35-065 Rzeszów</i></p>

THURSDAY, 28 SEPTEMBER 2017 (RZESZÓW → LVIV)	
9:00	Hotel check-out. Meeting at the hotel lobby
9:30-11:30	<p>Wrapping up session</p> <p>Address: <i>Patio, Schanel Résidence, ul. Przesmyk 6</i></p>
11:30-13:00	Free time in Rzeszów
13:00-14:00	<p>Lunch in Rzeszow offered by OECD</p> <p>Address: <i>Schanel Résidence, ul. Przesmyk 6</i></p>
14:30	Meeting at the hotel lobby. Transfer to the train bus station.
15:00-21:00 Travel back to Lviv: Bus Rzeszow → Lviv	
21:00	Arrival in Lviv. END OF STUDY VISIT

BACKGROUND INFORMATION

Lublin is the ninth largest city in Poland and is the capital of Lublin Voivodeship with a population of 349,103 and the area of 147 km². It is called the 'Gateway of the European Union into the East' as important international transit routes meet here. Lublin Airport, opened in December 2012, ensures easy access to key European cities and transport hubs: Dublin, Frankfurt, London, Oslo and Stockholm. Lublin is well connected to other regions thanks to the extensive rail and road network, created through regular investments in the infrastructure.

In 2011 'The Report on big Polish cities' by PwC Lublin is praised on account of a very good state of the natural environment, high standards of living, and investment. The city is viewed as an attractive location for foreign investment and according to the Financial Times Lublin is one of the best cities for business in Poland. The Foreign direct investment ranking (FDI) placed Lublin second among larger Polish cities in the Cost-effectiveness category. Lublin is also an important academic centre with five major universities recognized abroad.

Rzeszów is the largest city in south-eastern Poland, with a population of 187,208 and the area of 116.4 km². Rzeszów is the capital of the Subcarpathian Voivodeship, the seat of Rzeszów County, the centre of the Rzeszów's Metropolitan Area and the economic, scientific and cultural centre of south-eastern Poland.

The city is one of the most elite in Poland, can boast of high standards of living and provides highest quality services (awarded ISO certificate). In 2011 Forbes gave Rzeszow the second place in the ranking of the most attractive semi-large cities for business, which proves high quality pro-investment policy implemented by the city. It is also excellent at acquiring EU funds and foreign investments (EUR 47.2 million in 2004-2006). Rzeszow is situated on the intersection of the several important international roads: international E-40 route from Dresden to Kyiv and domestic routes 9 and 19 providing connection between Scandinavian and Baltic countries and Middle-Eastern Europe; and the main West-East rail route E-30 of international economic significance. In Rzeszów there are more than 200 thousand companies serviced by over 800 financial and business institutions, as well as several special economic zones. The city is served by an international airport and is a member of Eurocities.

Rzeszow has known a considerable growth over the last decades and further plans for extending the city's borders include incorporating surrounding counties to strengthen its function as a metropolitan centre in the eastern Poland.

Eastern Europe Initiatives Congress: The Congress is a large-scale event, which last year brought together over 1000 participants from such countries as Armenia, Azerbaijan, Belarus, Czech Republic, France, Georgia, Israel, Lithuania, Moldova, Mongolia, Poland, Romania, Russia, Slovakia, Ukraine, USA and the United Kingdom. It was opened by former President of Ukraine, Viktor Yushchenko.

PARTICIPANTS' LIST

POLAND					
Ms.	Anna	Kostrzewa-Misztal	Ministry of Foreign Affairs	Head of Unit in the Department of Economic Cooperation	Anna.Kostrzewa-Misztal@msz.gov.pl
Mr.	Krzysztof	Grabczuk	Lubelskie Voivodship Administration	Vice-Marshal of Lubelskie Voivodship	
Mr.	Ryszard	Stańczak	Lubelskie Voivodship Administration	Director of Finance Department	
Mr.	Michał	Zdun	Lubelskie Voivodship Administration	Director of Transport Policy and Road Construction	
Mr.	Sławomir	Struski	Lubelskie Voivodship Administration	Director of Agriculture and Environment Department	
Mr.	Władysław	Ortyl	Subcarpathian Voivodship Administration	Marshal of Subcarpathian Voivodship	
Mr.	Maciej	Jaskot	Subcarpathian Voivodship Administration	Director of Promotion and Economic Cooperation Department	
Mr.	Rafał	Polak	Subcarpathian Voivodship Administration	Director of the Sejmik (Local Parliament) Office, Marshal's Office	
Mr.	W.	Dzień	Subcarpathian Voivodship Administration	Director of Local Finance and Budget Department	
Mr.	J.	Dereń	Subcarpathian Voivodship Administration	Director of Public Routes and Public Transport Department	

Mr.	A.	Kulig	Subcarpathian Voivodship Administration	Director of the Environment Protection Department	
Mr.	M.	Ćwiąkała	Subcarpathian Voivodship Administration	Director of the Office of Subcarpathian Association of Local Governments	
UKRAINE					
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Mr.	Zinovii	Hladun	Lviv City Council	Acting Director of Department of Waste Management	zinov139@ukr.net
Mr.	Kostiantyn	Baraniuk	Lviv City Council	Chief Specialist of Transport Department	kostia.baraniuk@gmail.com
Mr.	Vasyl	Muravel	Association of Ukrainian Cities (AUC)	Mayor of Novoyavorivsk town	v.i.muravel@gmail.com
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			Policy Committee		pl
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PRACTICAL INFORMATION

Hotel in Lublin

IBB Grand Hotel Lublinianka
st. Krakowskie Przedmieście 56,
20-002 Lublin
Tel. : +48 81 446 61 00

Hotel in Rzeszów

Schanel Résidence
ul.Przesmyk 6,
35-065 Rzeszów
Tel.: +48 17 862 64 71

Useful numbers:

- **European emergency call 112**
- **Police 101**

Eastern Europe Initiatives Congress

Lublin Conference Centre,
Artura Grottgera 2, 20-029 Lublin

OECD Seminar venue

Lublin Conference Centre,
Artura Grottgera 2, 20-029 Lublin

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