



ORGANISATION  
FOR ECONOMIC  
CO-OPERATION  
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*Ministro per la pubblica  
amministrazione e l'innovazione*

Towards recovery and partnership with citizens:  
The call for **innovative**  
and **open** government

15 November 2010  
Isola di San Giorgio Maggiore | Venice

## **PROVISIONAL AGENDA**

Ministerial meeting of the OECD  
Public Governance Committee

# TOWARDS RECOVERY AND PARTNERSHIP WITH CITIZENS: THE CALL FOR INNOVATIVE AND OPEN GOVERNMENT

15 November 2010, Venice, Italy

Chair: Mr. Renato Brunetta, Minister for Public Administration and Innovation, Italy

## PROVISIONAL AGENDA

Sunday 14 November 2010	
19:00	<b>Dinner hosted by ANIA, Italian Association of Insurance Companies, in the presence of the Italian authorities</b>
Monday 15 November 2010	
9:30-10:30	<p><b><u>PLENARY SESSION I</u></b></p> <p><b>Governments and markets: towards a new balance</b></p> <p><b>Mr. Angel Gurría</b>, Secretary-General, OECD</p> <p><b>Mr. Renato Brunetta</b>, Minister of Public Administration and Innovation, Italy</p> <p><b>Mr. Stockwell Day</b>, President of the Treasury Board, Canada, <i>Vice Chair</i></p> <p><b>Mrs. Irma Pavlinič Krebs</b>, Minister of Public Administration, Republic of Slovenia, <i>Vice Chair</i></p> <p><b>Mr. Terry Moran</b>, Secretary, Department of the Prime Minister and Cabinet, Australia, <i>Vice Chair</i></p>
10:30-11:00	<b>Coffee Break</b>
11:00-13:00	<p><b>Breakout Session I: Delivering better public services under fiscal pressures</b></p> <p>Government face strategic choices to deliver better services under fiscal pressures. It is critical for governments to prioritise services and improve efficiency in service delivery. This will increase the need to identify priorities and improve effectiveness in investment and capabilities for delivery, while taking into account the interface with local governments.</p> <p><b>Session Chair: Mr. Terry Moran, Secretary, Department of the Prime Minister and Cabinet, Australia</b></p> <ul style="list-style-type: none"> <li>• How can governments achieve greater productivity at no additional cost in the delivery of public services? How to better coordinate with local governments? How to build innovative responses for service delivery in partnership with the private sector?</li> <li>• How can governments deal with ever-increasing public expectations at a time of patchy recovery? How to achieve results and make them known?</li> <li>• How to reap the dividends of IT? What are the opportunities and challenges of web-based approaches to improve the responsiveness of public services? How to bridge the digital divide?</li> <li>• What are the options for engaging citizens in the co-production of services? What role can citizens play in driving quality improvement initiatives?</li> <li>• How to ensure that business supports public sector efficiency? Can we learn from the private sector's experience?</li> </ul>
<b>BREAK OUT SESSIONS</b>	

<b>BREAK OUT SESSIONS</b>	<p style="text-align: center;"><b>Breakout Session 2: Towards a more effective and performance-oriented public service</b></p> <p>The public sector needs to be more agile, adapting to new and emerging challenges, taking advantage of innovative approaches in terms of the evaluation of government expenditure and programmes.</p> <p><b>Session Chair: Mr. Stockwell Day, President of the Treasury Board, Canada</b></p> <ul style="list-style-type: none"> <li>• How can the public sector always be ready for tomorrow? How can Ministers strengthen their strategic capacity?</li> <li>• How can Ministers foster a performance-oriented public service? Is performance both necessary and sufficient for success?</li> <li>• What is the role for performance management and evaluation in achieving governments' overall objectives? Do we know how to evaluate performance? What are the appropriate institutional settings?</li> <li>• How can the public service simplify its processes while spending less? How can government design user-centric services to cut red tape? How can governments exploit the untapped potential of e-government?</li> <li>• What should be the strategic objectives of public employment policies? How can Ministers foster culture change in the public sector? What is the role of social dialogue?</li> </ul> <p style="text-align: center;"><b>Breakout Session 3: Promoting open and transparent government</b></p> <p>The public sector needs to foster transparency and integrity for citizen empowerment, trust in government and to contribute to a fairer and cleaner economy.</p> <p><b>Session Chair: Mrs. Irma Pavlinič-Krebs, Minister of Public Administration, Republic of Slovenia</b></p> <ul style="list-style-type: none"> <li>• How can Ministers strengthen citizens' confidence in Government, foster greater transparency and openness? What are the key implications for public governance and the public sector?</li> <li>• What are the challenges of greater citizen empowerment and engagement with civil society?</li> <li>• How to strengthen and promote integrity in the public/private sector interface? How to reaffirm ethics and core values in the public sector?</li> <li>• How can governments better address the expectation of an increasingly diverse population? How can the public sector be more inclusive and respond to shifting needs and demands?</li> <li>• What are the obstacles to maintaining and restoring trust? Is trust a long-term goal or a priority to start with?</li> </ul>
	13:00-15:00

15:00-17:00	<p style="text-align: center;"><b><u>PLENARY SESSION II</u></b></p> <p style="text-align: center;"><b>Delivering on the challenges to build anticipatory and open governments</b></p> <p>The session will focus on strategies for implementation, building on the outcome of the breakout sessions.</p> <p><b>Keynote Speaker: Mr. Mario Monti, President of Bocconi University, Milan, Italy</b></p> <ul style="list-style-type: none"> <li>• How can Ministers strengthen strategic capacity, innovation, foster horizontal coordination and increase resource flexibility in the public sector?</li> <li>• How to mobilize citizens and the private sector to build consensus around the reform agenda? How to overcome resistance to culture change?</li> <li>• How to work in partnerships with Civil Society Organisations to build momentum for change?</li> <li>• How to share countries' experiences to promote good practice?</li> </ul>
17:00-18:00	<p style="text-align: center;"><b>Closing Remarks by the Chair: Minister Renato Brunetta</b></p> <p style="text-align: center;"><b>OECD Secretary-General, Mr. Angel Gurría</b></p>