



## PAGE 5: ABOUT YOU

<b>Q1: Respondent</b>	ZAMBIA
<b>Q2: About you</b>	
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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

<b>Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)</b>	Yes
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## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade policy analysis, negotiations and implementation	4
Trade facilitation	2
Network and/or transport infrastructure of a cross border nature	3
Export diversification	5
Industrialization	1
Please provide a weblink to the relevant strategy.	7th National Development Plan is being drafted incorporating priorities listed above.

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

<b>Q5: Have your Aid-for-Trade priorities changed since 2014?</b>	No
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## PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options)**

*Respondent skipped this question*

**Q7: Have these changes been reflected in your dialogue with development partners?**

*Respondent skipped this question*

## PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

## PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

1. No poverty , 2. Zero hunger ,  
8. Decent work and economic growth ,  
9. Industry, innovation and infrastructure ,  
17. Partnership for the goals,

Additional information on how Aid for Trade can help implement the SDGs.

Aid for trade programmes help to unlock existing barriers to trade. Trade as an enabler of Industrial development facilitates the achievement of SDGs.

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes,

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.

-Facilitating the training of women in entrepreneurship skills. -Main streaming gender in National Development Plans.

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

Yes

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

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Additional information on whether trade facilitation is reflected as a priority in your national or regional development policy.

-At national level Zambia has a National Trade Facilitation committee to oversee all Trade Facilitation Related Matters. -At regional level Trade Facilitation is reflected as a priority in a broader sense through the AU initiatives.

**PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

Regional infrastructure strategy,

Regional corridor strategy,

Regional trade agreement(s),

National infrastructure development strategy,

National sectoral strategy(ies),

National trade strategy,

National development strategy,

Additional information on the policy document(s) in which trade facilitation can be found as a priority.

-National Trade Policy -National Export Strategy - National Development Plan

**PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

**PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

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Additional information about the current status of work related to the implementation of the Trade Facilitation Agreement

-Implementation structures such as the National Steering Committee have been established, the National Needs Assessment has been under taken.

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?** Yes

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**PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q17: If yes, please specify:(You may tick more than 1 box)** Category A commitments deposited ,  
Category B commitments deposited ,  
Category C commitments deposited

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**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,  
Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency  
,  
Art 12: Customs Cooperation ,  
Art 11: Freedom of Transit ,  
Art 10: Formalities Connected with Importation, Exportation and Transit  
,  
Art 8: Border Agency Cooperation ,  
Art 7: Release and Clearance of Goods ,  
Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties  
,  
Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).  
-Single Window Implementation -One Stop Border Posts

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**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?** Yes

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**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

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**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

BILATERAL DONORS, United States,  
 EU Institutions, African Development Bank,  
 World Bank Group, World Customs Organization,  
 China,  
 Additional information on the development partners with which you are discussing TFA implementation.  
 -USAID is assisting with the National Trade Portal. -  
 Great Lakes Corridor Development - World Bank.

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**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

Yes,  
 If yes, please provide further details and a link to the project website or other documentation:  
 Trade and Investment Project for Enhanced Competitiveness of the Zambia Apiculture Sector.

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**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

Yes,  
 If yes, please provide a weblink to the relevant national e-commerce (or national digital-related strategy).  
 - mofnp.gov.zm

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**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

Information and Communication Technology (ICT) development  
 ,  
 Broadband development, E-commerce development,  
 E-government, Telecommunications strategy

**Q25: If yes, is this national strategy reflected in your national development strategy?**

Partially

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**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

*Respondent skipped this question*

**Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?**

*Respondent skipped this question*

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**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

Coordination ensured by ministry responsible for Information and Communication Technologies

,  
Additional information on mechanism(s) used to coordinate your national e-commerce (or other digital strategy) across government.  
E-governance - Centre of Excellence - Ministry of Finance

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

No

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**PAGE 29: SECTION 3 : E-COMMERCE**

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 30: SECTION 3 : E-COMMERCE**

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Problems with on-line payment systems ,  
 On-line fraud ,  
 Lack of transparency in customs and other border procedures  
 ,  
 Issuance and acceptance of sanitary and phytosanitary certificates  
 ,  
 High shipping costs,  
 High costs of small parcel shipment ,  
 Difficulties accessing third-party payment services

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**PAGE 31: SECTION 3 : E-COMMERCE**

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade ,  
 On-line fraud ,  
 Problems with on-line payment systems

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**PAGE 32: SECTION 3 : E-COMMERCE**

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	No data available
Percentage of services exported through e-commerce	No data available
Percentage of goods traded as expedited shipments	No data available
Growth of imports through e-commerce channels in the past 3 years	No data available
Growth of export through e-commerce channels in the past 3 years	No data available
Growth of expedited shipments	No data available

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**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Difficulties to control counterfeit goods ,  
Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.  
Online purchases are not done commercially as at now at National level, therefore have minimal effect on border authorities.

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**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Other (please specify),  
Additional information on the import challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.  
Determining the actual value of the product.

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**PAGE 35: SECTION 3 : E-COMMERCE**

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	0-10%
Wifi	21-30%
Mobile phone	51-60%
Dial up modem	0-10%

Please provide a reference or weblink to the document(s) on which your answer is based.  
<http://onlinesystems.zicta.zm>

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Cost of broadband subscription , On-line fraud ,  
Slow internet connection speeds

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**PAGE 36: SECTION 3 : E-COMMERCE**

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, credit or debit card transactions ,  
Yes, e-government transactions ,  
Yes, mobile money, Yes, e-banking

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**PAGE 37: SECTION 3 : E-COMMERCE**



**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

No data available

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**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

Yes, both domestic and international remittances and fund transfer

Additional information on how mobile phones can be used for remittances and fund transfer.  
-Used to pay utility bills

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**PAGE 40: SECTION 3 : E-COMMERCE**

**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads ,  
On-line submission of forms and applications ,  
Electronic payments

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**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

Yes,

Additional information on whether ICT support programmes are available for students, workers and MSMEs.  
ICT innovation programme - assist youth and early stage startup enterprises leveraging for business.

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

No

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**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

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**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Bilateral donors, Multilateral and regional donors ,  
 South-South partners,  
 Corporate foundations / corporate social responsibility schemes  
 ,  
 Private sector

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**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes,

Additional information on how growth in e-commerce can make a contribution to women's economic empowerment.  
 -Easy access to information and unlocking of distance constraint to access services.

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**PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q48: Does your national development strategy include trade-related infrastructure development priorities?**

Yes

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**PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

- Energy distribution infrastructure ,
  - Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)
  - ,
  - Network cable infrastructure ,
  - Infrastructure related to audio visual services (radio, television, motion pictures)
  - ,
  - Telecommunications infrastructure ,
  - Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing
  - ,
  - Road transport infrastructure ,
  - Rail transport infrastructure ,
  - Air transport infrastructure ,
  - Internal waterways transport infrastructure ,
  - Maritime transport infrastructure
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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?**

Yes

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**PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

Engineering services, Veterinary services,  
Higher education services,  
ENVIRONMENTAL SERVICES,  
Insurance and insurance-related services,  
Banking and other financial services (excluding insurance)  
,  
Hospital services, Social services,  
Hotels and restaurants (including catering),  
TRANSPORT SERVICES (passenger and freight transportation)  
,  
Internal waterways transport services,  
Air transport services, Rail transport services,  
Road transport services,  
Pipeline transport services,  
Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)  
,  
DISTRIBUTION SERVICES (including wholesale and retail trade services)  
,  
CONSTRUCTION AND RELATED ENGINEERING SERVICES  
,  
Audio visual services,  
Telecommunication services,  
Courier and express delivery services,  
RESEARCH AND DEVELOPMENT SERVICES,  
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

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**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

## PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

Advertising services ,  
 Market research and public opinion polling services ,  
 Technical testing and analysis services ,  
 Services incidental to agriculture, hunting and forestry ,  
 Services incidental to mining ,  
 Services incidental to manufacturing services ,  
 Postal services ,  
 Courier and express delivery services ,  
 Telecommunication services ,

CONSTRUCTION AND RELATED ENGINEERING SERVICES ,

DISTRIBUTION SERVICES (including wholesale and retail trade services) ,

ENVIRONMENTAL SERVICES ,

FINANCIAL SERVICES ,  
 Insurance and insurance-related services ,  
 Banking and other financial services (excluding insurance) ,  
 Hospital services , Other human health services ,  
 Tele medicine , Social services ,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) ,

TRANSPORT SERVICES (passenger and freight transportation) ,  
 Internal waterways transport services ,  
 Air transport services , Rail transport services ,  
 Road transport services ,  
 Pipeline transport services ,  
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

,  
RESEARCH AND DEVELOPMENT SERVICES,

COMPUTER AND RELATED SERVICES (e.g.,  
services related to installation of computer hardware,  
data processing and database services)

,  
Veterinary services,

Medical and dental services,

Engineering services, Architectural services,

Accounting, auditing and bookkeeping services,

Legal services

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PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

PROFESSIONAL SERVICES, Legal services,  
Accounting, auditing and bookkeeping services,  
Architectural services, Engineering services,  
Medical and dental services,  
Advertising services,  
DISTRIBUTION SERVICES (including wholesale and retail trade services)  
,  
EDUCATIONAL SERVICES,  
FINANCIAL SERVICES,  
Insurance and insurance-related services,  
Banking and other financial services (excluding insurance)  
,  
Hotels and restaurants (including catering),  
RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)  
,  
Road transport services,  
CONSTRUCTION AND RELATED ENGINEERING SERVICES  
,  
Audio visual services,  
Telecommunication services,  
Courier and express delivery services,  
Postal services

**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
Access to finance ,  
Competition from suppliers in informal sector ,  
Costs of services offered ,  
Education and vocational training ,  
Foreign ownership restrictions ,  
Funding constraints of national professional bodies ,  
Licensing requirements ,  
Limitations on natural persons ,  
Limited access to export markets ,  
Regulatory restrictions ,  
Quotas and numerical limits on service suppliers ,  
Quality of services offered ,  
Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
,  
Poor information and communication technology network infrastructure  
,  
Low levels of domestic investment

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

- Funding constraints of national professional bodies ,
  - Licensing requirements ,
  - Limitations on natural persons ,
  - Limited access to export markets ,
  - Poor information and communication technology network infrastructure ,
  - Poor transport infrastructure (maritime, inland waterway, air, rail, road) ,
  - Qualification requirements ,
  - Quality of services offered , Regulatory restrictions ,
  - Foreign ownership restrictions ,
  - Economic needs tests , Costs of services offered ,
  - Competition from suppliers in informal sector ,
  - Access to finance ,
  - Absence of national services policy framework
-

**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

Telecommunication services ,

CONSTRUCTION AND RELATED ENGINEERING SERVICES

,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

EDUCATIONAL SERVICES,

Primary education services ,

Secondary education services ,

Higher education services ,

Adult education services ,

ENVIRONMENTAL SERVICES,

FINANCIAL SERVICES,

Insurance and insurance-related services ,

Banking and other financial services (excluding insurance)

,

HEALTH RELATED AND SOCIAL SERVICES ,

Hospital services , Other human health services ,

TRANSPORT SERVICES (passenger and freight transportation)

,

Maritime transport services ,

Internal waterways transport services ,

Rail transport services , Road transport services ,

Courier and express delivery services ,

Postal services ,

Market research and public opinion polling services

,

Advertising services ,

RESEARCH AND DEVELOPMENT SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

Legal services, PROFESSIONAL SERVICES

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?**

Yes,

If yes, please provide further details and a link to the project website or other documentation:  
RISM- Project under COMESA Regional Integration Support Mechanism-[www.comesa.int](http://www.comesa.int)

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**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q59: Does your national development strategy include actions to improve the investment climate?**

Yes

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**PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q60: If yes, please specify how: (You may tick more than 1 box)**

By reducing risk for investors , By training officials,

By updating investment policy, regulations and/or strategy

,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

,

Additional information about actions to improve the investment climate foreseen in your national development strategy.

-Investment Promotion and Facilitation through Zambia Development Agency.

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**PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy ,

Facilitating entry and operations of foreign investors ,

Focusing on investment policy implementation and enforcement ,

Focusing on public governance and institutions ,

Reviewing tax policy,

Signing a bilateral investment treaty(ies) or other investment agreements ,

Signing investment agreements focusing on investor/investment treatment and protection ,

Updating investment policy, regulations and/or strategy

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**PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q62: Are development partners supporting investment climate reforms ?**

Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?**

Yes,

Please provide further details and a link to the project website or other documentation:  
Private Sector Development Reform Programme  
[www.mcti.gov.zm](http://www.mcti.gov.zm)

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

- Medical and dental services ,
- COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
- ,
- RESEARCH AND DEVELOPMENT SERVICES,
- Technical testing and analysis services ,
- Services incidental to energy distribution ,
- Telecommunication services ,
- CONSTRUCTION AND RELATED ENGINEERING SERVICES
- ,
- DISTRIBUTION SERVICES (including wholesale and retail trade services)
- ,
- FINANCIAL SERVICES,
- Banking and other financial services (excluding insurance)
- ,
- Hospital services , Pipeline transport services ,
- Road transport services , Rail transport services ,
- Air transport services ,
- Hotels and restaurants (including catering)

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?** Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

Advertising services ,  
 Services incidental to agriculture, hunting and forestry  
 ,  
 Audio visual services ,  
 DISTRIBUTION SERVICES (including wholesale and retail trade services)  
 ,  
 Primary education services ,  
 Secondary education services ,  
 Higher education services ,  
 Road transport services ,  
 RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)  
 ,  
 Hotels and restaurants (including catering) ,  
 Other human health services , Hospital services ,  
 Banking and other financial services (excluding insurance)  
 ,  
 Adult education services

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

8. Decent work and economic growth ,  
 9. Industry, innovation and infrastructure ,  
 10. Reduce inequalities,  
 17. Partnership for the goals,  
 7. Affordable and clean energy ,  
 6. Clean water and sanitation , 5. Gender equality,  
 4. Quality education, 3. Good health and well-being ,  
 1. No poverty

PAGE 66: END OF SURVEY

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**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Zambia Information and Communication Technology Authority, Zambia Revenue Authority, Ministry of Works and Supply, Ministry of Transport and Communication, Ministry of Finance, Central Statistics Office, Bank of Zambia

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