



## PAGE 5: ABOUT YOU

## Q1: Respondent

GRENADA

## Q2: About you

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## PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

## Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

## PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)**

Trade policy analysis, negotiations and implementation	1
Trade facilitation	5
Export diversification	3
E-commerce	4
Services development	2
Please provide a weblink to the relevant strategy.	<a href="http://www.gov.gd/index.html">http://www.gov.gd/index.html</a>

## PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q5: Have your Aid-for-Trade priorities changed since 2014?**

Yes,

Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please include a weblink to the relevant strategy.

Services development and Trade Facilitation are two very important areas for the development of Grenada. The Services Sector is very important in order to increase the export of services to different markets. One of the main obstacles is the limited legislative framework to develop the services sector.

**PAGE 10: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q6: If yes, please rank the top 3 drivers of these changes :(Please choose no more than 3 options)**

International competitiveness objectives	1
Trade Facilitation Agreement implementation	2
Expansion of domestic services sectors and/or trade in services	3

**Q7: Have these changes been reflected in your dialogue with development partners?**

Yes,

Additional information on how these changes have been reflected in your dialogue with development partners.

The Government of Grenada has communicated with development partners to get assistance to help with the implementation of the Trade Facilitation Agreement especially the Category C measures under the TFA.

**PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

**PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES**

**Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:**

4. Quality education, 5. Gender equality,
8. Decent work and economic growth ,
9. Industry, innovation and infrastructure ,
12. Responsible consumption and production ,
13. Climate action

## PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

**Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment?**

Yes,

Additional information on how Aid for Trade can make a contribution to women's economic empowerment.  
This can help by empowering women to establish small businesses to help meet their economic needs.

**Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive?**

No

## PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box)**

Yes, National Development Strategy with a direct link or reference to the TFA

## PAGE 16: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)**

National development strategy,  
National trade strategy,  
Regional development strategy

## PAGE 17: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)**

*Respondent skipped this question*

## PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)**

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") deposited

**Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?**

Yes

## PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

**Q17: If yes, please specify:(You may tick more than 1 box)**

Category A commitments deposited ,  
Category B commitments under preparation ,  
Category C commitments under preparation

**PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)**

Art 1: Publication and Availability of Information ,  
Art 3. Advance Rulings ,  
Art 4: Procedures for Appeal or Review ,  
Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties  
,  
Art 7: Release and Clearance of Goods ,  
Art 8: Border Agency Cooperation ,  
Additional information on the disciplines of the TFA you are seeking Aid for Trade support to implement particularly with respect to specific measures within articles (e.g. single window, authorized operator, etc.).  
Grenada is seeking assistance from UNCTAD to set up an electronic Single Window.

**Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?**

Yes

**PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.**

International Finance Corporation ,  
International Trade Centre, Other (please specify),  
Additional information on the development partners with which you are discussing TFA implementation.  
Grenada is also working with CARICOM to develop a strategy to get assistance to implement the TFA.  
Grenada is working with UNCTAD to set up an Electronic Single Window.

**PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)**

*Respondent skipped this question*

**PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT**

**Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

No

**PAGE 25: SECTION 3 : E-COMMERCE**

**Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?**

No

**PAGE 26: SECTION 3 : E-COMMERCE**

**Q24: If yes, please indicate which of the following : (You may tick more than 1 box)**

*Respondent skipped this question*

**Q25: If yes, is this national strategy reflected in your national development strategy?**

*Respondent skipped this question*

**PAGE 27: SECTION 3 : E-COMMERCE**

**Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?**

Yes

**Q27: Does your government plan to develop a separate e-commerce (or other digital-related) strategy ?**

Yes

**PAGE 28: SECTION 3 : E-COMMERCE**

**Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?**

Coordination ensured by ministry responsible for Information and Communication Technologies

**Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?**

Yes

## PAGE 29: SECTION 3 : E-COMMERCE

**Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)**

Access to online platforms ,  
Business to consumer transactions ,  
Business to business transactions , Payment issues,  
Point of Sale (POS) systems , Customs automation

## PAGE 30: SECTION 3 : E-COMMERCE

**Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Absence of, or difficulties in, using electronic single window for customs or border clearance ,  
Difficulties accessing third-party payment services ,  
High costs of small parcel shipment ,  
High shipping costs,  
Issuance and acceptance of sanitary and phytosanitary certificates

## PAGE 31: SECTION 3 : E-COMMERCE

**Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)**

Costs of delivery for small parcel trade ,  
Difficulties accessing third party payment services ,  
On-line fraud,  
Problems in using electronic single window for customs or border clearance

## PAGE 32: SECTION 3 : E-COMMERCE

**Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.**

Percentage of goods exported through e-commerce	0-10%
Percentage of services exported through e-commerce	0-10%
Percentage of goods traded as expedited shipments	0-10%
Growth of imports through e-commerce channels in the past 3 years	21-30%
Growth of export through e-commerce channels in the past 3 years	0-10%
Growth of expedited shipments	0-10%

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**PAGE 33: SECTION 3 : E-COMMERCE**

**Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Problems clearing small parcel shipments

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**PAGE 34: SECTION 3 : E-COMMERCE**

**Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)**

Additional costs related to processing small parcel trade

Electronic single window issues,

Problems in payment of customs duties

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**PAGE 35: SECTION 3 : E-COMMERCE**

**Q36: Please indicate how consumers and enterprises connect to the internet.**

Fixed broadband	11-20%
Wifi	21-30%
Mobile phone	31-40%
Dial up modem	21-30%

**Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)**

Access to international payment gateways ,  
 Access to labour with necessary technical skills ,  
 Cost of broadband subscription ,  
 Cost of mobile phone subscription , Data protection,  
 Private data protection (including safe harbouring of data)  
 ,  
 Problems registering as vendors on online e-commerce platforms  
 ,  
 Slow internet connection speeds

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**PAGE 36: SECTION 3 : E-COMMERCE**

**Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box)**

Yes, e-banking, Yes, e-government transactions,  
 Yes, credit or debit card transactions

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**PAGE 37: SECTION 3 : E-COMMERCE**

**Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government):**

0-10%

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**PAGE 38: SECTION 3 : E-COMMERCE**

**Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box)**

*Respondent skipped this question*

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**PAGE 39: SECTION 3 : E-COMMERCE**

**Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer?**

No

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**PAGE 40: SECTION 3 : E-COMMERCE**



**Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box)**

E-government forms and application downloads ,  
On-line submission of forms and applications ,  
Electronic payments

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**PAGE 41: SECTION 3 : E-COMMERCE**

**Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?**

No

**Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?**

Yes,

If yes, please provide further details and a link to the project or programme website.  
<http://eservices.gov.gd/taxefs/auth/Public/LogOn.aspx?ReturnUrl=%2ftaxefs%2fonline%2fdefault.aspx>

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**PAGE 42: SECTION 3 : E-COMMERCE**

**Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?**

Yes

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**PAGE 43: SECTION 3 : E-COMMERCE**

**Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)**

Bilateral donors, Multilateral and regional donors ,  
Private sector

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**PAGE 44: SECTION 3 : E-COMMERCE**

**Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?**

Yes

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**PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q48: Does your national development strategy include trade-related infrastructure development priorities?**

Yes

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**PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)**

Maritime transport infrastructure,  
Air transport infrastructure,  
Infrastructure related to all modes of transport:  
cargo handling, storage and/or warehousing  
,  
COMMUNICATION INFRASTRUCTURE,  
Telecommunications infrastructure,  
ENERGY-RELATED INFRASTRUCTURE

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**PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?**

Yes

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**PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Architectural services, Engineering services,  
Medical and dental services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,  
Services incidental to agriculture, hunting and forestry

,  
Services incidental to fishing,

Services incidental to manufacturing services,

EDUCATIONAL SERVICES,

Higher education services,

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services, Other human health services,  
Tele medicine, Social services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

,  
Maritime transport services

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**PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

Yes

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**PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)**

Services incidental to agriculture, hunting and forestry

,

Services incidental to fishing ,

Telecommunication services ,

Higher education services ,

TOURISM AND TRAVEL RELATED SERVICES ,

Hotels and restaurants (including catering) ,

Maritime transport services

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**PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)**

EDUCATIONAL SERVICES,

Higher education services ,

Adult education services ,

TOURISM AND TRAVEL RELATED SERVICES ,

Hotels and restaurants (including catering) ,

Travel agencies and tour operators services ,

Tourist guides services

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**PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
Access to finance, Costs of services offered,  
Economic needs tests,  
Education and vocational training ,  
Lack of recognition internationally of professional or vocational qualifications  
,  
Licensing requirements,  
Limitations on natural persons,  
Limited access to export markets,  
Low levels of domestic investment ,  
Low levels of foreign direct investment ,  
Poor information and communication technology network infrastructure  
,  
Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
,  
Qualification requirements,  
Quality of services offered, Regulatory restrictions

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**PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)**

Absence of national services policy framework ,  
Access to finance, Costs of services offered,  
Economic needs tests,  
Education and vocational training ,  
Lack of recognition internationally of professional or vocational qualifications  
,  
Licensing requirements,  
Limitations on natural persons,  
Limited access to export markets,  
Low levels of domestic investment ,  
Low levels of foreign direct investment ,  
Poor information and communication technology network infrastructure  
,  
Poor transport infrastructure (maritime, inland waterway, air, rail, road)  
,  
Qualification requirements, Regulatory restrictions

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**PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Architectural services, Engineering services,  
Medical and dental services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

OTHER BUSINESS SERVICES,

Services incidental to agriculture, hunting and forestry

Services incidental to fishing,

Services incidental to manufacturing services,  
Postal services,

Courier and express delivery services,

EDUCATIONAL SERVICES,

Higher education services,

Adult education services,

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services, Tele medicine,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services,

RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)

**PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice?** No

**PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q59: Does your national development strategy include actions to improve the investment climate?** Yes

## PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q60: If yes, please specify how: (You may tick more than 1 box)**

By establishing an investment authority, investment promotion agency (IPA) and/or investment development agency

,

By training officials,

By updating investment policy, regulations and/or strategy

,

By upgrading economic infrastructure to attract Foreign Direct Investment (FDI) in the production sector.

## PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

**Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box)**

Embedding investment policy in overall development strategy

,

Facilitating entry and operations of foreign investors ,

Focusing on investment policy implementation and enforcement

,

Focusing on public governance and institutions ,

Reforming an existing investment authority, investment promotion agency (IPA) and/or investment development agency

,

Reviewing tax policy,

Signing investment agreements focused on investment promotion and facilitation

,

Signing investment agreements focusing on investor/investment treatment and protection

,

Training officials,

Updating investment policy, regulations and/or strategy

## PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT



**Q62: Are development partners supporting investment climate reforms ?** Yes

**Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice?** No

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**PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

Architectural services, Engineering services,

Medical and dental services,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

OTHER BUSINESS SERVICES,

Services incidental to agriculture, hunting and forestry

,

Services incidental to fishing,

Services incidental to manufacturing services,

Services incidental to energy distribution,

EDUCATIONAL SERVICES,

Higher education services,

Adult education services,

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering)

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**PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?** Yes

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**PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

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**Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)**

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

EDUCATIONAL SERVICES,

Primary education services,

Secondary education services,

Higher education services,

Adult education services,

HEALTH RELATED AND SOCIAL SERVICES,

Hospital services,

TOURISM AND TRAVEL RELATED SERVICES,

Hotels and restaurants (including catering),

Travel agencies and tour operators services,

Tourist guides services

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**PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

Yes

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**PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT**

**Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)**

9. Industry, innovation and infrastructure,

10. Reduce inequalities,

16. Peace, justice and strong institutions

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**PAGE 66: END OF SURVEY**

**Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):**

Ministry of ICT, Customs Division and Grenada Investment Development Corporation