



PAGE 5: ABOUT YOU

Q1: Respondent

COSTA RICA

Q2: About you

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PAGE 7: SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

Q3: Does your national development strategy include trade priorities ? (i.e. Aid-for-Trade priorities)

Yes

PAGE 8: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q4: If yes, please indicate your Aid-for-Trade priorities :Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the ones listed below.(1 being the most important)

Trade policy analysis, negotiations and implementation	3
Trade facilitation	1
Network infrastructure (power, water, telecommunications)	4
International competitiveness	5
Regional integration	2
Please provide a weblink to the relevant strategy.	http://www.mideplan.go.cr/instrumentos/pnd

PAGE 9: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q5: Have your Aid-for-Trade priorities changed since 2014?

No

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Q6: If yes, please rank the top 3 drivers of these changes : (Please choose no more than 3 options) *Respondent skipped this question*

Q7: Have these changes been reflected in your dialogue with development partners? *Respondent skipped this question*

PAGE 11: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q8: In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ? Yes

PAGE 12: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q9: If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve? Sustainable Development Goals:

- 1. No poverty ,
- 13. Climate action ,
- 12. Responsible consumption and production ,
- 10. Reduce inequalities ,
- 9. Industry, innovation and infrastructure ,
- 8. Decent work and economic growth ,
- 5. Gender equality

PAGE 13: SECTION 1 : AID-FOR-TRADE PRIORITIES

Q10: In your view, can Aid for Trade make a contribution to women's economic empowerment? Yes

Q11: Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support you receive? No

PAGE 15: SECTION 2 : TRADE FACILITATION AGREEMENT

Q12: Is trade facilitation reflected as a priority in your national or regional development policy? (You may tick more than 1 box) Yes, National Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)

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Q13: If yes, in which policy document(s) can trade facilitation be found as a priority? (You may tick more than 1 box)

National development strategy,
National trade strategy,
Additional information on the policy document(s) in which trade facilitation can be found as a priority. At national level, it can be found in the National Development Plan (PND), and at regional level in the Central American Trade Facilitation and Competitiveness Strategy.

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Q14: If no, does your government plan to include trade facilitation as a priority in future planning document(s)? (You may tick more than one box)

Respondent skipped this question

PAGE 18: SECTION 2 : TRADE FACILITATION AGREEMENT

Q15: Please outline the current status of work related to the implementation of the Trade Facilitation Agreement(You may tick more than 1 box)

Acceptance of Amendment Protocol ("Trade Facilitation Agreement ratification") awaiting parliamentary or executive approval

Q16: Are you planning to use the flexibilities set out in section II of the Trade Facilitation Agreement ?

Yes

PAGE 19: SECTION 2 : TRADE FACILITATION AGREEMENT

Q17: If yes, please specify:(You may tick more than 1 box)

Category B commitments under preparation ,
Category C commitments under preparation

PAGE 20: SECTION 2 : TRADE FACILITATION AGREEMENT

Q18: Which disciplines of the Trade Facilitation Agreement are you seeking Aid-for-Trade support to implement?(You may tick more than 1 box)

Art 7: Release and Clearance of Goods ,
Art 10: Formalities Connected with Importation, Exportation and Transit

Q19: Are you engaged in a dialogue with development partners on your Trade Facilitation Agreement implementation needs?

Yes

PAGE 21: SECTION 2 : TRADE FACILITATION AGREEMENT

Q20: If yes, please specify with which development partners you are discussing Trade Facilitation Agreement implementation.

Inter American Development Bank ,
World Bank Group

PAGE 22: SECTION 2 : TRADE FACILITATION AGREEMENT

Q21: If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement the Trade Facilitation Agreement?(You may tick more than 1 box)

Respondent skipped this question

PAGE 23: SECTION 2 : TRADE FACILITATION AGREEMENT

Q22: Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?

No

PAGE 25: SECTION 3 : E-COMMERCE

Q23: Does your government have a national strategy for e-commerce (or other national digital-related strategy)?

No

PAGE 26: SECTION 3 : E-COMMERCE

Q24: If yes, please indicate which of the following : (You may tick more than 1 box)

Respondent skipped this question

Q25: If yes, is this national strategy reflected in your national development strategy?

Respondent skipped this question

PAGE 27: SECTION 3 : E-COMMERCE

Q26: If no, does your government plan to develop or update your national development strategy to include e-commerce (or other digital-related) priorities?

No

Q27: Does your government plan to develop a separate e-commerce or (other digital-related) strategy ?

No

PAGE 28: SECTION 3 : E-COMMERCE

Q28: Do you have any mechanism(s) to coordinate your national e-commerce (or other digital strategy) across government ?

Respondent skipped this question

Q29: Does your existing or planned national strategy for e-commerce (or other digital-related) strategy cover issues related to trade in services and/or goods through e-commerce?

Respondent skipped this question

PAGE 29: SECTION 3 : E-COMMERCE

Q30: If yes, please indicate which issues are covered in your national e-commerce (or other digital related) strategy:(You may tick more than 1 box)

Respondent skipped this question

PAGE 30: SECTION 3 : E-COMMERCE

Q31: For EXPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Unsure

PAGE 31: SECTION 3 : E-COMMERCE

Q32: For IMPORTS, what challenges do your micro, small and medium sized enterprises (MSMEs) face in relation to cross border e-commerce transactions? (You may tick more than 1 box)

Unsure

PAGE 32: SECTION 3 : E-COMMERCE

Q33: Please estimate the percentage of goods and services that your country exports and imports internationally through e-commerce / digital channels and the growth of imports and exports through e-commerce / digital channels over the past 3 years.

Percentage of goods exported through e-commerce	No data available
Percentage of services exported through e-commerce	No data available
Percentage of goods traded as expedited shipments	No data available
Growth of imports through e-commerce channels in the past 3 years	No data available
Growth of export through e-commerce channels in the past 3 years	No data available
Growth of expedited shipments	No data available

PAGE 33: SECTION 3 : E-COMMERCE

Q34: For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Unsure,

Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce presents to your customs and other border management authorities.

There are no data on customs or border management in the 2014 survey on e commerce carried out by the Ministry of Science, Technology and Telecommunications (MICITT).

PAGE 34: SECTION 3 : E-COMMERCE

Q35: For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for your customs and other border management authorities? (You may tick more than 1 box)

Unsure

PAGE 35: SECTION 3 : E-COMMERCE

Q36: Please indicate how consumers and enterprises connect to the internet.

Fixed broadband	11-20%
Wifi	11-20%
Mobile phone	31-40%
Dial up modem	11-20%

Please provide a reference or weblink to the document(s) on which your answer is based.

The percentages given do not include businesses. <http://sistemas.inec.cr:8080/bincri/RpWebEngine.exe/Portal?BASE=ENAH02015&lang=esp>

Q37: Please indicate the main issues that enterprises and consumers in your countries have in accessing and using internet services.(You may tick more than 1 box)

Access to digital information,

Access to labour with necessary technical skills,

Consumer rights, Cost of broadband subscription,

Credit card payments, Cybercrime laws,

Data protection, E-signatures,

Intellectual property registration and policies addressing IP infringement

,

On-line fraud, Slow internet connection speeds

PAGE 36: SECTION 3 : E-COMMERCE

Q38: Are electronic payments solutions available in your country?(You may tick more than 1 box) Yes, e-banking, Yes, e-government transactions ,
Yes, credit or debit card transactions

PAGE 37: SECTION 3 : E-COMMERCE

Q39: If yes, please estimate the percentage of transactions paid electronically in your country (through e-banking, mobile money or e-government): 11-20%,
Please provide a reference of weblink to the document(s) on which your answer is based. According to the Payment Systems Division and based on the Annual Means of Payment Monitoring Survey and National Electronic Payment System records, the number of electronic payment transactions is estimated to represent 14% of total payments; however, it is important to emphasize that electronic payments account for 90% of the total amount paid. Source: Central Bank of Costa Rica.

PAGE 38: SECTION 3 : E-COMMERCE

Q40: If no, please outline what is holding back e-banking, mobile money and e-government transactions. (You may tick more than 1 box) *Respondent skipped this question*

PAGE 39: SECTION 3 : E-COMMERCE

Q41: Do consumers in your country use mobile phones for domestic and international remittances and fund transfer? Yes, only domestic remittances and fund transfer ,
Additional information on how mobile phones can be used for remittances and fund transfer. In Costa Rica, mobile phones are used to make transfers at national level. The system operates through the SINPE Mobile service, aimed at the retail payment segment (minor amounts), so that users of the National Financial System can make electronic money transfers to accounts linked to mobile phone numbers through any electronic banking channel (SMS banking, mobile web banking, app banking, online banking or ATM network).

PAGE 40: SECTION 3 : E-COMMERCE

Q42: Please indicate which e-government services your country provides:(You may tick more than 1 box) E-government forms and application downloads ,
On-line submission of forms and applications ,
Electronic payments

PAGE 41: SECTION 3 : E-COMMERCE

Q43: Are Information and Communication Technology support programmes available to support students, workers and Micro, Small and Medium Sized Enterprises (MSMEs)?

Unsure,

Additional information on whether ICT support programmes are available for students, workers and MSMEs.
The PNDT 2015 2021 establishes a People Empowerment in ICT Programme, whose objective is to increase responsible, secure and productive use and ownership of ICT among the general population.

Q44: Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

No

PAGE 42: SECTION 3 : E-COMMERCE

Q45: Do you anticipate a need for future assistance in order to meet your e-commerce strategic objectives?

Yes

PAGE 43: SECTION 3 : E-COMMERCE

Q46: If yes, please indicate who you would like to work with to provide this support:(You may tick more than 1 box)

Multilateral and regional donors ,
Corporate foundations / corporate social responsibility schemes
,
Private sector

PAGE 44: SECTION 3 : E-COMMERCE

Q47: In your view, can growth in e-commerce make a contribution to women's economic empowerment?

Yes

PAGE 46: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q48: Does your national development strategy include trade-related infrastructure development priorities?

Yes

PAGE 47: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q49: If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your national development strategy.(You may tick more than 1 box)

TRANSPORT INFRASTRUCTURE,
 Air transport infrastructure,
 Road transport infrastructure,
 Maritime transport infrastructure,
 Telecommunications infrastructure

PAGE 48: SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q50: Does your national development strategy link trade-related infrastructure to the development of related services sectors?

Unsure

PAGE 49: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q51: If yes, please indicate which services trade sectors feature as priority sectors in your national development strategy. (You may tick more than 1 box)

Respondent skipped this question

PAGE 50: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q52: Does your national development strategy (or other national economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?

Yes

PAGE 51: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q53: If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing. (You may tick more than 1 box)

Engineering services,
 Services incidental to manufacturing services,
 Telecommunication services,
 EDUCATIONAL SERVICES,
 Secondary education services,
 Higher education services,
 Adult education services,
 Banking and other financial services (excluding insurance)
 ,
 Maritime transport services,
 Air transport services, Road transport services,
 Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)

PAGE 52: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q54: Which services sectors are growing fastest in your country? (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)
 ,
 OTHER BUSINESS SERVICES,
 Telecommunication services,
 FINANCIAL SERVICES,
 TOURISM AND TRAVEL RELATED SERVICES

PAGE 53: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q55: What are the main issues constraining growth in national services capacity? Issues constraining growth : (You may tick more than 1 box)

Access to finance,
 Education and vocational training,
 Poor information and communication technology network infrastructure
 ,
 Other (please specify),
 Additional information about the main issues constraining growth in national services capacity.
 The quality of education is good but more professionals and bilinguals are needed.

PAGE 54: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q56: What are the main issues constraining growth in your services trade? Issues constraining growth : (You may tick more than 1 box)

Education and vocational training ,
 Lack of recognition internationally of professional or vocational qualifications
 ,
 Poor information and communication technology network infrastructure
 ,
 Regulatory restrictions,
 Additional information about the main issues constraining growth in services trade.
 Further growth in the services sector requires an increase in services exports. This is hampered by the restrictions imposed by other countries, and, despite their high quality, Costa Rica's services are less competitive in some areas of the country for price reasons (higher labour costs).

PAGE 55: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q57: Which services sectors do you expect will support implementation of the Trade Facilitation Agreement and will help realize associated economic benefits? (You may tick more than 1 box)

Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
 ,
 Road transport services , Air transport services ,
 Maritime transport services ,
 TRANSPORT SERVICES (passenger and freight transportation)
 ,
 CONSTRUCTION AND RELATED ENGINEERING SERVICES
 ,
 Telecommunication services ,
 Technical testing and analysis services ,
 COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

PAGE 56: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q58: Is there an Aid-for-Trade project or programme that you wish to highlight as an example of best practice? No

PAGE 57: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q59: Does your national development strategy include actions to improve the investment climate? Yes

PAGE 58: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q60: If yes, please specify how: (You may tick more than 1 box) By updating investment policy, regulations and/or strategy
,
Other (please specify),
Additional information about actions to improve the investment climate foreseen in your national development strategy.
The Law protecting minority investors was adopted in August 2016.

PAGE 59: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q61: What actions have you taken to improve the investment climate in the past 5 years ? (You may tick more than 1 box) Embedding investment policy in overall development strategy
,
Facilitating entry and operations of foreign investors ,
Focusing on investment policy implementation and enforcement
,
Focusing on public governance and institutions ,
Signing a bilateral investment treaty(ies) or other investment agreements

PAGE 60: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q62: Are development partners supporting investment climate reforms ? Yes

Q63: If yes, is there a project or programme that you wish to highlight as an example of best practice? No

PAGE 61: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q64: Does your national development strategy seek to attract investment in particular services sectors? If so, please identify which ones. (You may tick more than 1 box)

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

RESEARCH AND DEVELOPMENT SERVICES,

OTHER BUSINESS SERVICES,

Higher education services,

TOURISM AND TRAVEL RELATED SERVICES,

Air transport services

PAGE 62: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q65: Can the development of services capacity and trade contribute to women's economic empowerment ?

Yes

PAGE 63: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q66: If yes, please specify which services sectors in your country may have particular impact on women's economic empowerment? Services sectors: (You may tick more than 1 box)

PROFESSIONAL SERVICES,

COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)

,

OTHER BUSINESS SERVICES,

DISTRIBUTION SERVICES (including wholesale and retail trade services)

,

EDUCATIONAL SERVICES,

FINANCIAL SERVICES,

TOURISM AND TRAVEL RELATED SERVICES

PAGE 64: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q67: In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?

Yes

PAGE 65: SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Q68: If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help. Sustainable Development Goals: (You may tick more than 1 box)

1. No poverty , 5. Gender equality,
 8. Decent work and economic growth ,
 9. Industry, innovation and infrastructure ,
 10. Reduce inequalities,
 11. Sustainable cities and communities ,
 13. Climate action
-

PAGE 66: END OF SURVEY

Q69: CONSULTATION (Other ministries/agencies consulted in preparing this questionnaire reply):

Ministry of Science, Technology and Telecommunications (MICITT), Central Bank of Costa Rica, Ministry of National Planning and Economic Policy (MIDEPLAN) (PND).
