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Q1: Respondent details

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Q2: Country or Customs territory CANADA

WTO OMC

Q3: Organization Public sector

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Q4: Title of case story

Integrated Border Management to Reduce Trade Costs in EA

Q5: Case story focus Trade Facilitation.

Q6: Case story abstract

Largest AfT initiative globally: US\$ 560M; 2010-2017 8 donors (Canada, US, UK, Belgium, Netherlands, Sweden, Denmark & Finland) are involved.

Components supported by Canada

Integrated Border Management (IBM): \$ 10M 13 One Stop Border Posts (OSBPs) TA to improve and modernize customs clearance IT software and hardware, including scanners and furniture Support to National IBM Steering Committees Gender Integration at OSBPs

Single Customs Territory (SCT): \$ 2M

TA to EAC Customs Directorate to study, design, test and establish regional customs revenue collection system High Level Task-force work on the SCT

Q7: Who provided funding?	Bilateral donor
Q8: Project/Programme type	Regional

Q9: Your text case story

This project aims to contribute to sustainable economic growth by reducing trade costs in East Africa. The project seeks to reduce trade costs by speeding up and modernizing border and customs management systems within the East African Community (EAC).

The project provides expertise, training and funding to help the EAC member states and the EAC Secretariat speed up, integrate, streamline, and improve the gender sensitivity of their border management systems. The project also works to streamline customs clearance and revenue-sharing procedures within and between countries.

Some project activities include:

- (i) equipping and setting up 13 one-stop border posts (whereby traders only need to stop at one border stop that is jointly managed by both border countries, using a single set of shared procedures) to help streamline joint customs clearance procedures;
- (ii) using information technology and web-based procedures to fight corruption by reducing interaction between border officials and traders and by ensuring transparency in how customs duties are determined; and
- (iii) supporting the EAC Customs Directorate to negotiate and establish a legal framework to share customs revenue regionally, allowing customs revenue to be collected at the first port of entry and transferred to the ultimate destination country.

Expected Results:

Enhanced Trade Environment

IBM: IBM processes used at selected OSBPs, including targeted gender activities

SCT: OSBP policy and procedures agreed

Achieved Results are generally Impressive:

11.6% attributable reduction in transport times from Dar/Msa to Bujumbura/Kigali (Jan 2016)
IBM operational at 6 OSBPs and 100% of selected goods now cleared at first point of entry
Regional OSBP Act assented to by all EAC countries, procedures manual and regulations have been developed, although not yet adopted.

Q10: Lessons learnt

Quick results: reduced transit times; lower container importation costs; strong political will on SCT & IBM

Gender sensitive results framework and work

Working both at regional and national level strengthens linkages

IBM dependent on physical construction of OSBPs.....hence some delays

Difficulty in demonstrating attribution given multiple players

Implementation of regional legislation takes time- regional OSBP legislation passed in April 2013, has now been assented to by all Heads of State, but it's yet to be operationalized – bilateral OSBP laws have facilitated implementation.