



PAGE 4: B.1) YOUR CASE STORY: TITLE AND DESCRIPTION

**Q1: TITLE OF CASE STORY**

The Project on Capacity Building for the Customs Administrations of the Eastern African Region (Phase 2) and the Project on Capacity Development for International Trade Facilitation in the Eastern African Region (Phase 3).

**Q2: CASE STORY ABSTRACT**

The Project initially started in 2007 for the purpose of introducing OSBP (One Stop Border Post) for the smoother movement of goods and people, which will enhance trade facilitation, regional integration and eventually poverty reduction through more economic growth opportunities. Japanese Government reassured its commitment to support trade facilitation for African countries through introducing OSBP under the framework of TICAD (Tokyo International Conference on African Development). Also, JICA's intervention for OSBP in EAC partner states extends through construction of OSBP facilities at Namanga (Tanzania/Kenya) Border and Rusumo (Tanzania/Rwanda) Border. For functioning of OSBP, however, it is indispensable to enhance the capacities of Government Authorities at borders as well as other key stakeholders, such as freight forwarders and custom clearing agents. Therefore, this project also aims at the capacity development in these areas.

**Q3: LONG DESCRIPTION OF THE CASE STORY**

Upon the necessity of accelerating economic integration in the Eastern African Region, each revenue authority has extended its effort to ensure compliance with the applicable laws to the cross-border movement of goods, to combat smuggling and to secure borders, whilst ensuring facilitation of legitimate trade.

Among various activities, Kenya Revenue Authority (KRA), Tanzania Revenue Authority (TRA) and Uganda Revenue Authority (URA) have implemented a regional project (phase 1) on capacity development for the customs administrations with the support of JICA in September 2007.

This phase 1 project aimed at developing capacity of the customs administrations to enable their officers to properly operate One Stop Border Post (OSBP) system. The project produced various outcomes such as the development of the OSBP Operational Model for truck cargo including implementation of the pilot projects for two tailor-made ICT systems and Joint Border surveillance as well as institutional capacity development on Intelligence & Profiling and Classification & Valuation.

Phase 2 of the Project on Capacity Building for the Customs Administrations of the Eastern African Region was implemented from September 2009 to September 2013, with the participations of Rwanda Revenue Authority (RRA) of Rwanda and Office Burundais des Recettes (OBR) of Burundi, drawing from lessons learnt and recommendations made from phase 1 of the project to primarily enhance the capacity of customs administrations and also enhance the compliance level and capacity of customs agents through the strengthened functions of customs agents associations.

By the time the phase 2 project finished, the partner authorities in the region requested the phase 3 project. Bearing in mind the excellent progress of the project, in order to further improve efficiency of customs operations and thus facilitate trade, the partner authorities recognizes the need to expand its activity to improve compliance and capacity of customs clearing and forwarding agents as well as to undertake more regional activities to ensure uniform application of the common external tariff schedule and the Customs Management Act within the East African Community.

The objective of the Project on Capacity Development for International Trade Facilitation in the Eastern African Region (Phase 3) is to enhance the capacity for efficient border clearance at the targeted borders. To attain this project purpose, 3 outputs are expected at the completion of the phase 3 project, namely (1) OSBP is efficiently operated at the targeted land borders in the region; (2) The capacity of Customs administrations in the region is enhanced; and (3) The capacity of Customs Clearing & Forwarding Agents (CCFAs) is enhanced and a framework for the regional accreditation system for CCFAs is developed.

On the other hand, since the Government of Japan has expressed its target of “expanding support for OSBP in Sub-Saharan Africa” in its TICAD IV Action Plan and it has since been actively pursuing this target for some border posts in African Continent, the project for developing relevant infrastructure including construction of OSBP facility at the Namanga border post (between Kenya and Tanzania) and the Rusumo border post (between Rwanda and Tanzania) has been implemented with the financial support extended by Japan/JICA. Japanese Government reassured its commitment to support trade facilitation for African countries through introducing OSBP under the framework of TICAD V (5th Tokyo International Conference on African Development) held in June 2013 in Japan.

**Q4: Please add here web links to project/programme materials.**

Capacity Building for the Customs Administrations of the Eastern African Region (Phase 2)  
<http://www.jica.go.jp/rwanda/english/activities/activity04.html>

## PUBLIC SECTOR CASE STORY TEMPLATE

<b>Q5: YOUR CONTACT DETAILS</b>	
Name:	Shinsuke SUYAMA
Ministry/Institution/Organization:	Ministry of Foreign Affairs
Country:	Japan
Email Address:	shinsuke.suyama@mofa.go.jp
<b>Q6: FUNCTION</b>	Public sector
<b>Q7: FUNDING PARTNER Tick the appropriate box(es)</b>	Bilateral donor
<b>Q8: Additional information</b>	<i>Respondent skipped this question</i>
<b>Q9: START DATE OF PROJECT/PROGRAMME</b>	PHASE 2: 2009/9/4~2013/9/3, PHASE 3: 2013/12/17~2017/12/16
<b>Q10: STATUS OF PROJECT/PROGRAMME</b>	On-going
<b>Q11: DURATION OR, IF ON-GOING, EXPECTED DURATION OF PROJECT/PROGRAMME</b>	More than 5 years
<b>Q12: COST OF PROJECT/PROGRAMME</b>	US\$10-20 million
<b>Q13: Additional information</b>	<i>Respondent skipped this question</i>
<b>Q14: TYPE OF FUNDING FOR PROJECT/PROGRAMME</b>	Grant

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<b>Q15: PROJECT/PROGRAMME TYPE</b>	Multi-country (i.e. 2 or more countries)
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### PAGE 7: C.2) ABOUT THE CASE STORY

<b>Q16: SINGLE COUNTRY/CUSTOMS TERRITORY</b>	<i>Respondent skipped this question</i>
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## PUBLIC SECTOR CASE STORY TEMPLATE

**Q17: REGION**(If the region does not appear in the drop down menu, please enter manually.)

*Respondent skipped this question*

### PAGE 9: C.2) ABOUT THE CASE STORY

**Q18: MULTI-COUNTRY**(Enter all countries or customs territories)

Kenya, Tanzania, Uganda, Rwanda, Brundi

### PAGE 10: C.4) ABOUT THE CASE STORY

**Q19: CASE STORY FOCUS**Tick the appropriate box(es)

Customs reform, Other border agency reforms,  
Upgrading network infrastructure (ICT, power, telecoms)  
,  
Tariffs on product inputs (e.g. on computers for ICT services)  
,  
Improving skills levels in service sectors

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**Q20: HOW SUCCESSFUL WAS THE PROJECT/PROGRAMME** Tick the appropriate box(es)

Moderately successful

### PAGE 12: C.6) ABOUT THE CASE STORY

**Q21: WHAT WERE THE OUTPUTS OF THE PROJECT/PROGRAMME** Tick the appropriate box(es)

Officials trained, New customs procedures,  
New other border agency procedure,  
New border equipment (e.g. scanner),  
New or updated one-stop border post,  
New border infrastructure (e.g. customs offices, storage, etc.)

**Q22: Additional information**(maximum 300 words)

*Respondent skipped this question*

PUBLIC SECTOR CASE STORY TEMPLATE

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<b>Q23: WHAT WERE THE OUTCOMES OF YOUR PROJECT/PROGRAMME</b> Tick the appropriate box(es)	Other (please specify) PHASE 3 PROJECT IS ON-GOING, AND THE OUTCOMES WILL BE EXAMINED UPON COMPLETION OF THE PROJECT.
<b>Q24: Additional information</b> (maximum 300 words)	<i>Respondent skipped this question</i>

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<b>Q25: WHAT WERE THE IMPACTS OF THE PROJECT/PROGRAMME</b> Tick the appropriate box(es)	Other (please specify) PHASE 3 PROJECT IS ON-GOING, AND THE OUTCOMES WILL BE EXAMINED UPON COMPLETION OF THE PROJECT.
<b>Q26: Additional information</b> (maximum 300 words)	<i>Respondent skipped this question</i>

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<b>Q27: LESSONS LEARNT</b> Tick the appropriate box(es)	Importance of alignment with national priorities, Importance of political will and commitment by project partner
<b>Q28: Additional information</b> (maximum 300 words)	<i>Respondent skipped this question</i>
<b>Q29: PROJECT OR PROGRAMME MONITORING AND EVALUATION FRAMEWORK</b> Tick the appropriate box(es)	M&E framework used